Call for Nominations

NOMINATIONS RECEIVED FOR THE
2017 AWARDS & RECOGNITION PROGRAM
CALL FOR NOMINATIONS
SUBMISSION DEADLINE: September 27, 2017

TAMHO AWARDS AND RECOGNITION PROGRAM

2017 TAMHO AWARDS & RECOGNITION LUNCHEON & CEREMONY
December 12, 2017 | 12:00 Noon – 2:00 pm | Franklin Marriott Cool Springs Hotel, Franklin, Tennessee
Friends and Colleagues,

On behalf of the TAMHO Board of Directors and staff, we are happy to present the CALL FOR NOMINATIONS for TAMHO’s 2017 Awards and Recognition Program.

As in years past, a highlight of our year-end event is the TAMHO Awards and Recognition Ceremony. This event allows us to recognize those who have made a real difference in the lives of others through their leadership in personal recovery, advocacy, media, direct service provision or management.

In making your nominations, please consider your colleagues and local heroes who have exhibited excellence and outstanding achievement in the behavioral health field.

It is our pleasure to invite you to participate in the 2017 TAMHO Awards and Recognition Program. The Awards Luncheon and Ceremony will be conducted on December 12th during the TAMHO 2017 Annual Conference.

The Annual Conference is scheduled for December 12-13, 2017, at the Franklin Marriott Cool Springs in Franklin, Tennessee. The conference will include keynote, public policy, & educational sessions, the Awards and Recognition Luncheon and Ceremony, and the Association Board of Directors annual business meeting.

We hope to see you in December!

Brian Buuck
President
Tennessee Association of Mental Health Organizations

Ellyn Wilbur
Executive Director
Tennessee Association of Mental Health Organizations

PICTURED ON FRONT COVER
2016 TAMHO Award Recipients

First Row, left to right
John Allen, TAMHO Personal Courage Award
WCYB-TV (Jack Dempsey, General Manager), TAMHO Media Award
Joe Page, TAMHO Dorothea Dix Professional Service Award

Second Row, left to right
E. Florence Hervery, TAMHO Distinguished Service Award
The Honorable Phyllis B. Gardner, TAMHO Frank G. Clement Community Services Award
Peninsula Behavioral Health, Peer Support Academy (Stacy Park) – TAMHO Program of Excellence Award
Ridgeview Behavioral Health, Behavioral Health Integration Program (Mary Nelle Osborne) – TAMHO Program of Excellence Award
The TAMHO Awards and Recognition Program offers the TAMHO membership an opportunity to recognize and honor remarkable individuals and organizations with the Association’s highest honors. Presented annually, these awards recognize excellence and outstanding achievement within the behavioral health industry. Please block time to review each of the award categories and consider the individuals and events that serve to advance the behavioral healthcare industry.

**AWARD CRITERIA / ELIGIBILITY**

Information on each award category, eligibility criteria, nomination procedures, and the selection and notification processes are provided within each award category.

**NOMINATION PROCEDURES**

Carefully considering the award criteria and eligibility requirements for each category, thoroughly review the promotional material and the attached nomination form. Consider the individuals within your community or across the state who have affected community behavioral healthcare and deserve recognition for their efforts. For consideration of your nominee, complete and return the nomination form prior to the nomination deadline. In the interest of fairness, additional enclosures regarding the nominee will not be considered by the selection committee.

**RECIPIENT SELECTION**

Nomination forms will be received in the TAMHO office and compiled for presentation to the TAMHO Awards and Recognition Committee for review. The Awards and Recognition Committee will evaluate all entries using the published selection criteria and determine the award recipient. The Awards and Recognition Committee reserves the right to exclude any award category if exceptional service is not reflected by the nominations. No minimum number of entries is required in any category for the judges to select an award recipient. The Chairperson of the Awards and Recognition Committee will place their final recommendation for this award category in a complete listing of the recommended award recipients for presentation to and final approval of the TAMHO Executive Committee.

**OFFICIAL NOTIFICATION OF RECIPIENT SELECTION**

- Upon obtaining final approval of the Committee recommendations, all nominators will be notified of the status of their respective nominee.
- The status of nominees/recipients will be held in confidence and no public announcement will be made until the official awards program is held.
- Once a nominee has been informed that their nominee has been selected as the award recipient, it will be the nominator’s responsibility to assure attendance of the nominee at the Awards and Recognition Ceremony for the award acceptance.
- Award recipients will be considered a guest and provided a complimentary registration to the event.

**FRANK G. CLEMENT COMMUNITY SERVICE AWARD**

Frank G. Clement, who served as Governor of Tennessee during the period 1953-67, created the Tennessee Department of Mental Health and Mental Retardation as a result of his own personal concern for the welfare of the mentally ill.

This award, named in honor of the former Governor, is open to both individuals and organizations. It honors individuals who have provided exemplary lay leadership and outstanding volunteer service on behalf of TAMHO or a TAMHO member cooperation to greatly benefit the community at large.

Individuals and organizations nominated for this award have provided effective community-wide leadership and have been directly responsible for accomplishments that positively impact the community and support the service missions of TAMHO and TAMHO member corporations. Selection of a recipient is based on the significance of the contribution in terms of the overall impact of the nominee’s service and/or accomplishments; and, the extent to which the nominee’s service and/or accomplishments resulted in increasing community awareness of the problems experienced by persons with mental illness, emotional disturbance, or addictive disorders and/or the improvement or expansion of the services available to them in the community.

**DOROTHEA DIX COMMUNITY SERVICE AWARD**

Dorothea Dix was a national and international champion of improved care for the mentally ill and is regarded as the most important force ever in bringing the issue of mental health to the public forum.

This award honors outstanding professionalism in the field of behavioral health. It recognizes significant contributions made over an extended period of time to the behavioral health system or a single monumental contribution that will have far-reaching and long-lasting positive impact on the quality and/or scope of services delivered in the state.

Selection of a recipient is based on the significance of the nominee’s contributions to the advancement of the behavioral health system in Tennessee through the personal provision of outstanding professional services or through creative and pioneering efforts in initiating or expanding systems of care; and, the extent to which outstanding leadership qualities have been demonstrated in working with colleagues and professional organizations in such a manner that their efforts have resulted in improved programs and services in the field of behavioral health in the state of Tennessee.

“Nominations may be submitted by any staff member of a TAMHO member organization for consideration in any of the award categories.”

**NOMINATION SUBMISSION DEADLINE:** September 27, 2017
DISTINGUISHED SERVICE AWARD

Instituted in 1999, the TAMHO Distinguished Service Award recognizes an individual for extraordinary and long-standing dedication and achievement on behalf of TAMHO or a TAMHO member corporation. Recipient selection is based on: 1) longevity of service, and, 2) the significance of the nominee’s overall contributions to TAMHO or a TAMHO member corporation.

PERSONAL COURAGE AWARD

This award is presented to: 1) an individual who exemplifies courageously in facing personal challenges presented by mental illness or other serious behavioral health disorder in order to provide effective leadership, advocacy, or support for programs that serve others through the publicly-funded service delivery; or, 2) an individual who has directly supported the recovery of a person (or persons) with mental illness or other behavioral health disorders through his/her efforts in such an outstanding and directed manner that he/she is worthy of special recognition.

All nominations for this category are evaluated as a whole to determine if a particular nominee has gone above and beyond all others. If necessary, nominations are then classified (lived experience vs. recovery supporter) and evaluated for selection.

MEDIA AWARD

Historically, the Media Award category has recognized members of the print and electronic media who have made outstanding contributions through their professional activities to Tennessee’s behavioral health system and the people it serves.

In 2013, TAMHO unveiled an expansion of this category to include innovative marketing and public relations mediums with the categories of Best Use of Social Media and Best Newsletter. All submissions for considerations must have been published in the current calendar year. Attachments are allowed for consideration in these categories and must be submitted in an electronic format – preferably a PDF.

MEDIA AWARD—Consideration is given to size of coverage areas and the overall degree of contribution and coverage of behavioral health issues in determining single or multiple recognitions within this award category. All nominations are evaluated as a whole to determine if a particular nominee has gone above and beyond all others in contributions and coverage of behavioral health issues.

BEST USE OF SOCIAL MEDIA – Consideration is given to the use of social mediums such as, but not limited to, Facebook, Twitter, LinkedIn, and Apps to promote the mission and/or messages of a TAMHO member agency or bring about and education or awareness to the communities they serve.

BEST NEWSLETTER – Consideration is given to excellence in editorial content and the success of the entry being the achievement of overall communications effectiveness and excellence in promoting the mission and/or message(s) of a TAMHO member agency. Newsletter formats may be print or electronic. Entries will be considered with others from similar agency budget sizes.

PROGRAM OF EXCELLENCE AWARD

This award recognizes TAMHO member organizations that are doing a particularly effective job at meeting the behavioral healthcare needs of their community. Initiated in 2002, the Programs of Excellence Award spotlights programs at TAMHO member corporations that have gone above and beyond the standard to find creative and groundbreaking ways to provide services within communities. Honoring these programs demonstrates that excellence, innovation and quality are alive and well in the public system.

Examples for consideration include, but are not limited to, programs or initiatives that: 1) exemplify a commitment to recovery-oriented, consumer-centered care; 2) foster the use of creative options in providing fiscal, administrative, or clinical services; 3) serve consumers through a comprehensive, community-based, coordinated system of care; or, 4) deliver services in a timely and cost-effective manner.

CONSUMER ADVOCACY | FAMILY ADVOCACY | HEALTH INFORMATION TECHNOLOGY | SERVICE INNOVATION

Adult | Child & Adolescent | Both Adult and Child & Adolescent | Mental Health | Addictions | Co-Occurring Disorders | Prevention

“The Awards and Recognition Committee reserves the right to exclude any award category if criteria for selection are not met. No minimum number of entries is required in any category for the Committee to make its selection.”

A LISTING OF PAST AWARD RECIPIENTS FOR EACH OF THE AWARD CATEGORIES IS AVAILABLE ON THE TAMHO WEBSITE.

The TAMHO Awards and Recognition Ceremony will be held during the TAMHO Annual Conference on Tuesday, December 12th at the Franklin Marriott Cool Springs Hotel, 700 Cool Springs Boulevard, Franklin, Tennessee.

The Awards and Recognition Ceremony is a segment of the TAMHO Annual Conference to be held December 12-13, 2017 at the Franklin Marriott Cool Springs Hotel, 700 Cool Springs Boulevard, Franklin, Tennessee. The conference will include keynote, public policy, & educational sessions, the awards & recognition luncheon & ceremony, and the board of director’s annual business meeting.

NOMINATION SUBMISSION DEADLINE: September 27, 2017
CALL FOR AWARDS & RECOGNITION PROGRAM NOMINATIONS

Luncheon & Ceremony
December 12, 2017

Official Nomination Form

Complete one nomination form for each entry. | Duplicate the form for additional entries.

Online entry form for General Awards: https://www.surveymonkey.com/r/37FRQ2W.
Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/3CDBZYT.

SOLICITATION:
Promotional materials and application forms are distributed to key staff of TAMHO regular, associate and affiliate member organizations.

SELECTION:
The TAMHO Awards and Recognition Committee evaluates each nomination using published criteria for each respective award. Committee recommendations regarding award recipients are presented to the TAMHO Executive Committee for final approval.

RECOGNITION:
Award recipients will be recognized at the TAMHO AWARDS AND RECOGNITION PROGRAM CEREMONY to be held on DECEMBER 12, 2017 at the Franklin Marriott Cool Springs Hotel, 700 Cool Springs Boulevard, Franklin, Tennessee.

NOMINATION SUBMISSION DEADLINE: September 27, 2017

Please indicate the Award Category and any applicable sub-category(ies) for which this nomination is being submitted for consideration.

- Frank G. Clement Community Service Award
- Dorothea Dix Professional Service Award
- Personal Courage Award
- Distinguished Service Award
- Media Award
  - Print or Electronic Media
  - Best Use of Social Media
  - Best Newsletter
- Program of Excellence Award
  - Consumer Advocacy
  - Family Advocacy
  - Health Information Technology
  - Service Innovation
  - Other: _____________________

NOMINEE INFORMATION
PLEASE ACCEPT THE FOLLOWING NOMINEE FOR CONSIDERATION OF THE TAMHO AWARD CATEGORY INDICATED ABOVE.
SKIP THIS SECTION IF NOMINATION IS FOR PROGRAM OF EXCELLENCE AWARD CATEGORY.

<table>
<thead>
<tr>
<th>Name</th>
<th>Name</th>
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<tbody>
<tr>
<td>Title</td>
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NOMINATOR INFORMATION
PLEASE INDICATE THE NAME AND CONTACT INFORMATION FOR THE PERSON SUBMITTING THE NOMINATION.
COMPLETE THIS SECTION FOR ALL AWARD CATEGORIES.

<table>
<thead>
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<th>Name</th>
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<tbody>
<tr>
<td>Title</td>
<td>Title</td>
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All nominations meeting the established award criteria are welcome for review and consideration.
For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.
Please provide an overview, based on the criteria for your chosen award category, of the contributions made by your nominee to support consideration for the award. Personal information (i.e., achievements, community service, offices held, interests, spouse, family, etc.) related to their contributions is welcomed.

**SKIP THIS SECTION IF NOMINATION IS FOR PROGRAM OF EXCELLENCE AWARD CATEGORY.**

Nominee Name: ____________________________________________

Please indicate the award category for this nomination:

- [ ] Frank G. Clement Community Service Award
- [ ] Dorothea Dix Professional Service Award
- [ ] Personal Courage Award
- [ ] Distinguished Service Award
- [ ] Media Award
- [ ] Print or Electronic Media – Large Market
- [ ] Print or Electronic Media – Small Market
- [ ] Best Use of Social Media
- [ ] Best Newsletter

OVERVIEW
TITLE AND DESCRIPTION OF PROGRAM BEING NOMINATED

PROGRAM NOMINATION SUBMISSIONS MUST BE LIMITED TO THE SPACE PROVIDED WITHIN THIS PAGE. NOMINATIONS EXCEEDING ONE PAGE WILL NOT BE CONSIDERED.

Online entry form for General Awards: https://www.surveymonkey.com/r/37FRQ2W.
Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/3CDBZYT.

COMPLETE THIS SECTION IF NOMINATION IS FOR THE PROGRAM OF EXCELLENCE AWARD CATEGORY.

Please indicate the award category and subcategories for this nomination:
- Consumer Advocacy
- Family Advocacy
- Health Information Technology
- Service Innovation
- Adult
- Adolescent
- Both
- Mental Health
- Addictions
- Co-Occurring
- Prevention
- Other:

Program Title

Description

(75 words or less)

Goals and Objectives of the Nominated Program

This description should be minimally detailed in nature as it will be used by Committee members for award consideration. Entries must be typewritten.

Outcomes of the Nominated Program

This description should be minimally detailed in nature as it will be used by Committee members for award consideration. Entries must be typewritten.

Other Pertinent Information Related to the Nominated Program

This section is optional. Provide any additional information related to the program nomination that did not fit the categories above yet may be beneficial for award consideration. Entries must be typewritten.
PHOTO RELEASE

From time to time, TAMHO uses video and photographs of conference events in its electronic and print promotional materials and special events. Unless this permission is revoked in writing to TAMHO, by virtue of nomination, all award nominators, nominating agencies and/or nominees agree to the use of their likeness in such materials.
Past Recipients
**PRESIDENT'S AWARD**

2016 — no award presented
2015 — Estie Harris, Smith Harris Carr, Nashville
2014 — The Honorable Lamar Alexander, United States Senator
2013 — The Honorable Bill Haslam, Governor, State of Tennessee
2012 — E. Douglas Varney, Commissioner, Tennessee Department of Mental Health and Substance Abuse Services, Nashville
2011 — Marie Williams, Tennessee Department of Mental Health, Nashville
2010 — Tennessee Hospital Association, Nashville
2009 — Tennessee Department of Finance and Administration, Bureau of TennCare, Keith Goither, Andrea Thaler, Mary Shelton
2008 — Chris Wyre, Volunteer Behavioral Health Care System, Murfreesboro
2007 — Robert J. Benning, Ridgeview, Oak Ridge
2006 — Anita Bertrand, Mental Health Association of Tennessee, Nashville
2005 — no award presented
2004 — Tennessee Primary Care Association, Nashville
2003 — no award presented
2002 — Elizabeth Rukeyser, Commissioner, Tennessee Department of Mental Health and Developmental Disabilities, Nashville
2001 — Robert T. Rochelle, Senator, State of Tennessee, 17th District
2000 — B.L. Freeman, PhD, Volunteer Behavioral Health Care System, Chattanooga
1999 — Deborah Taylor Tate, Assistant to the Governor, State of Tennessee, Nashville
1998 — no award presented
1997 — The Honorable Harold Ford, U.S. Congressman, Tennessee, 9th District
1996 — Charles R. Blackburn, CAE, TN Assoc. of Mental Health Organizations, Nashville
1995 — no award presented
1994 — Benjamin E. Dishman, Assistant Commissioner of Administrative Services, Tennessee Department of Mental Health and Mental Retardation, Nashville
1993 — no award presented
1992 — Evelyn C. Robertson, Commissioner, Tennessee Department of Mental Health and Mental Retardation, Nashville
1991 — Charles R. Kennon, Tri-County Mental Health Services, Covington
1990 — no award presented
1989 — Robert Fields, Tennessee Department of Mental Health & Mental Retardation, Nashville
1988 — Brenda Grant, Tennessee Department of Mental Health & Mental Retardation, Nashville
1987 — Michael Devitt, PhD, Northeast Community Mental Health Center, Memphis
1986 — no award presented
1985 — Lucille Dean, Dede Wallace Health Care Systems, Nashville
1984 — B.L. Freeman, PhD, Plateau Mental Health Center, Cookeville

**FRANK G. CLEMENT COMMUNITY SERVICE AWARD**

2016 — The Honorable Phyllis B. Gardner, Case Management, Inc., Memphis
2015 — Captain Don Jones, Helen Ross McNabb Center, Knoxville
2014 — The Honorable Senator Douglas Henry, Centerstone, Nashville
2013 — Lee Ann Ingram, Centerstone, Nashville
2012 — Terry Cunningham, Frontier Health, Gray
2011 — The Honorable Blake Anderson, Pathways, Jackson
2010 — Stephen C. Bush, Comprehensive Counseling Network, Memphis
2009 — The Honorable Jim Nidiffer and The Honorable Robert Lincoln, Frontier Health, Gray
2008 — Alex Innes, Carey Counseling Center, Paris
2007 — Joan Ellen & Alex Zucker, Ridgeview, Oak Ridge
2006 — Memphis and Shelby County Mental Health Summit, Comprehensive Counseling Network, Memphis
2005 — Nelma Brown Justin, Volunteer Behavioral Health Care Services, Chattanooga
2004 — Dr. H. Dix Archer (posthumously), Quinco Mental Health Center, Bolivar
2003 — George Haley, Park Center, Nashville
2002 — Crockett Taylor, Frontier Health, Johnson City
2001 — Lucy Shepard Keene, Centerstone Community Mental Health Centers, Nashville
2000 — Mary Rolando, Title 33 Revision Commission, Nashville
1999 — Michael W. Barton, Centerstone Community Mental Health Centers, Nashville
1998 — Tennessee Justice Center, Nashville & Tennessee Voices for Children, Nashville
1997 — J.B. Denton, Tennessee Alliance for the Mentally III, McMinnville
1996 — Dot Mattison, Holston Mental Health Center, Kingsport
1995 — Helen Gray, Midtown Mental Health Center, Memphis
**PAST RECIPIENTS | TAMHO AWARDS & RECOGNITION PROGRAM**

<table>
<thead>
<tr>
<th>Year</th>
<th>Name and Affiliation</th>
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<tbody>
<tr>
<td>1994</td>
<td>Julia Magee, Harriet Cohn Center, Clarksville</td>
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<tr>
<td>1993</td>
<td>Bill Busing, Tennessee Alliance for the Mentally Ill, Oak Ridge</td>
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<tr>
<td>1992</td>
<td>Judy Scales, Mental Health Association of Nashville, Nashville</td>
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<tr>
<td>1991</td>
<td>Tennessee Alliance for the Mentally Ill, Knoxville</td>
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<tr>
<td>1990</td>
<td>Geoffrey Young, Fortwood Center, Chattanooga</td>
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<tr>
<td>1989</td>
<td>Sarah Ketron, Ridgeview Psychiatric Hospital and Center, Oak Ridge</td>
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Prior to 1989, this award category was issued as the Community Support Award and the Board Leadership Award.

### Community Support Award

<table>
<thead>
<tr>
<th>Year</th>
<th>Name and Affiliation</th>
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<tbody>
<tr>
<td>1988</td>
<td>no award presented</td>
</tr>
<tr>
<td>1987</td>
<td>Debbie Godwin, Helen Ross McNabb Center, Knoxville</td>
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<tr>
<td>1986</td>
<td>Bonnie Currey, Fortwood Center, Chattanooga</td>
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<tr>
<td>1985</td>
<td>Bobby Jones, Harriet Cohn Mental Health Center, Clarksville</td>
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<tr>
<td>1984</td>
<td>Rebecca Patterson, Columbia Area Mental Health Center, Columbia</td>
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### Board Leadership Award

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<tr>
<th>Year</th>
<th>Name and Affiliation</th>
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<tr>
<td>1988</td>
<td>no award presented</td>
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<tr>
<td>1987</td>
<td>B. Fielding Rooston, Holston Mental Health Center, Kingsport</td>
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<tr>
<td>1986</td>
<td>Helen Gray, Midtown Mental Health Center, Memphis</td>
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<td>1985</td>
<td>John Lewis, Harriet Cohn Mental Health Center, Clarksville</td>
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### Dorothea Dix Professional Service Award

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<tr>
<th>Year</th>
<th>Name and Affiliation</th>
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<tr>
<td>2016</td>
<td>Joe Page, Frontier Health, Gray</td>
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<tr>
<td>2015</td>
<td>Hilde Phipps, Helen Ross McNabb Center, Knoxville</td>
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<td>2014</td>
<td>Leann Human-Hilliard, Helen Ross McNabb Center, Knoxville</td>
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<td>2013</td>
<td>Jim Causey, Ph.D. (posthumously), Professional Care Services, Cavington</td>
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<td>2012</td>
<td>Patsy Crong (posthumously), Volunteer Behavioral Health Care System, Chattanooga</td>
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<td>2011</td>
<td>Pam Womack, Mental Health Cooperative, Nashville</td>
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<td>2010</td>
<td>Randall E. Jesse, Ph.D., Frontier Health, Gray</td>
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<tr>
<td>2009</td>
<td>Marthagem Whitlock, Volunteer Behavioral Health Care System, Chattanooga</td>
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<td>2008</td>
<td>E. Ann Ingram, Centerstone of Tennessee, Nashville</td>
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<td>2007</td>
<td>Richard Shelton, M.D., Centerstone, Nashville</td>
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<td>2006</td>
<td>H. Earl Medley, Fortwood Center, Chattanooga; and, Nat T. Winston, MD, Pathways, Jackson</td>
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<td>2005</td>
<td>E. Douglas Varney, Frontier Health, Gray</td>
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<td>2004</td>
<td>Sita M. Diehl, Centerstone, Nashville</td>
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<td>2003</td>
<td>Penny Driver (posthumously), Peninsula Behavioral Health, Knoxville</td>
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<td>2002</td>
<td>Mona Blanton-Kitts, Helen Ross McNabb Center, Knoxville</td>
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<td>2001</td>
<td>Joe Carobene, Middle Tennessee Mental Health Institute, Nashville</td>
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<td>2000</td>
<td>Ron Harrington, Frontier Health, Johnson City</td>
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<td>1999</td>
<td>James A. Harding, Volunteer Behavioral Health Care Services, Chattanooga</td>
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<td>1998</td>
<td>Tom Parker, Frontier Health, Johnson City</td>
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<td>1997</td>
<td>Jeanne Richardson, Midtown Mental Health Center, Memphis</td>
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<td>1996</td>
<td>Teresa M. Kidd, PhD, Nolachuckey-Holston Area Mental Health Center, Clarksville</td>
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<td>1995</td>
<td>G. Robert Owens, Watauga Mental Health Center, Johnson City</td>
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### Distinguished Service Award

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<tr>
<td>2016</td>
<td>E. Florence Hervey, Case Management, Inc., Memphis</td>
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<tr>
<td>2015</td>
<td>James A. Harding, Volunteer Behavioral Health Care System, Murfreesboro</td>
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<tr>
<td>2014</td>
<td>Charles E. Good, Frontier Health, Gray</td>
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<tr>
<td>2013</td>
<td>Larry Thompson, PhD, Volunteer Behavioral Health Care System, Murfreesboro</td>
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<tr>
<td>2012</td>
<td>Kathy Benedetto, Frontier Health, Gray</td>
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<td>2011</td>
<td>Jerry Vagnier, Helen Ross McNabb Center, Knoxville</td>
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<tr>
<td>2010</td>
<td>Betty Campbell, Volunteer Behavioral Health Care System, Chattanooga</td>
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<td>2009</td>
<td>Debra Dillon, Southeast Mental Health Center, Memphis</td>
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<td>2008</td>
<td>Clif Tennison, M.D., Helen Ross McNabb Center, Knoxville</td>
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<td>2007</td>
<td>Leon Lebovitz, PhD, posthumously, Southeast Mental Health Center, Memphis</td>
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<td>2006</td>
<td>Sharon Trammell, Grace House, Memphis</td>
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<td>2005</td>
<td>Andy Black, Helen Ross McNabb Center, Knoxville</td>
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<td>2004</td>
<td>Patricia A. “Patti” Hall, Helen Ross McNabb Center, Knoxville</td>
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<td>2003</td>
<td>Linda Lundy, Helen Ross McNabb Center, Knoxville</td>
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<td>2002</td>
<td>Jim Causey, Ph.D., Professional Counseling Services, Covington</td>
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<td>2001</td>
<td>Artie Feagins, Frontier Health, Johnson City</td>
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<td>2000</td>
<td>Mary Alexander (posthumously), Memphis City Schools Mental Health Center, Memphis</td>
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<tr>
<td>1999</td>
<td>George Spain, Centerstone Community Mental Health Centers, Nashville</td>
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PERSONAL COURAGE AWARD

2016 — John Allen, Peninsula Behavioral Health, Nashville
2015 — Katie Gibson, Volunteer Behavioral Health Care System, Murfreesboro
2014 — Ken Barton, Tennessee Mental Health Consumers’ Association, Nashville
Linda Munday, Helen Ross McNabb Center, Knoxville
2013 — Harriette (Niki) Payne, Volunteer Behavioral Health Care System, Murfreesboro
Marjorie Diefenbach, Peninsula Behavioral Health, Knoxville

2012 — Matt Cline, Centerstone, Nashville
2011 — Bonnie Kelly, Mental Health Cooperative, Nashville
2010 — Angela Smithers, Volunteer Behavioral Health Care System, Chattanooga
2009 — Lolyd Wayne Barber, Centerstone, Nashville
2008 — no award presented
2007 — Lawrence Wilson, Professional Care Services of West TN, Covington
2006 — no award presented
2005 — April Fields, Helen Ross McNabb Center, Knoxville and Connie Levenhagen, Tennessee

Mental Health Consumers Association, Nashville
2004 — Anthony Fox, Centerstone, Nashville
2003 — Walter “Trey” Forbes III, Fortwood Center, Chattanooga
2002 — Joe Swinford, Tennessee Department of Mental Health and Developmental Disabilities, Nashville

MEDIA AWARD

Media Award — Print or Electronic
2016 — WCYB-TV, Frontier Health, Gray
2015 — Kristi Nelson, Knoxville New Sentinel
The Oak Ridge
Maria Hallas, ABC News, Channel 24 Memphis
The Tennessean
2014 — WCYB-TV, Frontier Health, Gray
Herald Citizen, Volunteer Behavioral Health Care System, Murfreesboro
2013 — no award presented
2012 — Cindy Sanders, Editor, Nashville Medical News, Centerstone, Nashville
2011 — WKPT AM Tri-Cities, Host Dave Light, Frontier Health, Gray
Jed Mosco, WGOW-FM/WRCB-TV, Volunteer Behavioral Health Care System, Chattanooga
2010 — Mike Fishman, The Citizen Tribune, Helen Ross McNabb Center, Knoxville
Dwight Lewis, The Tennessean, Centerstone, Nashville
2009 — Larry Harris, Citadel Broadcasting, and Mike Padgett, Holston Valley Broadcasting, Frontier Health, Gray
Charlie Chase, Tennessee Mornings, WZTV-TV, Fox 17, Centerstone, Nashville
2008 — WATE-TV Knoxville, Helen Ross McNabb Center, Knoxville
2007 — no award presented
2006 — Holly Thompson, WSMV-TV, Nashville, Centerstone, Nashville

2005 — Ms. Bernie Sheahan, Centerstone, Nashville
2004 — no award presented
2003 — The Paris Post Intelligencer, Carey Counseling Center, Paris
2002 — WBIR-TV, Channel 10, Helen Ross McNabb Center, Knoxville
Sam Brown, Citadel Communications, Peninsula Behavioral Health, Knoxville
2001 — The Tullahoma News Guardian——Tullahoma, Centerstone Community Mental Health Centers, Nashville
2000 — The Leaf Chronicle - Clarksville, Centerstone Community Mental Health Centers, Nashville
1999 — WJHL-TV, Frontier Health, Johnson City
1998 — Paula Wade, The Commercial Appeal, Midtown Mental Health Center, Memphis
1997 — The Knoxville News Sentinel, Helen Ross McNabb Center, Knoxville
1996 — Mary Powers, Reporter, Commercial Appeal, Midtown Mental Health Center, Memphis
Editorial Board, Commercial Appeal, Midtown Mental Health Center, Memphis
1995 — Dawn Rankins, Shelbyville Times Gazette, Dede Wallace Center, Nashville
1994 — no award presented
1993 — WIVK, Helen Ross McNabb Center, Knoxville
1992 — no award presented
1991 — The Tennessean, Luton Community Mental Health Center, Nashville
1990 — Trudy Stein-Hart, The Leaf Chronicle, Harriett Cohn Mental Health Ctr, Clarksville

1989 — Ruth Ann Leach, Luton Community Mental Health Center, Nashville
1988 — Mary Ellen Locher, WTVC-TV, Fortwood Center, Chattanooga
1987 — no award presented
1986 — Marcia Williams King, WTVC-TV, Fortwood Center, Chattanooga
1985 — WKRN-TV, Multi-County Comprehensive Mental Health Center, Tullahoma
Celeste Williams, Memphis Commercial Appeal, Northeast Community Mental Health Center, Memphis
1984 — Nashville Banner, Columbia Area Mental Health Center, Columbia

Media Award — Best Use of Social Media
2016 — no award presented
2015 — no award presented
2014 — no award presented
2013 — Helen Ross McNabb Center, Knoxville

Media Award — Best Newsletter
2016 — no award presented
2015 — no award presented
2014 — no award presented
2013 — Centerstone, Nashville
PROGRAMS OF EXCELLENCE

2016 —
- Peer Support Academy, Peninsula Behavioral Health, Knoxville
- Behavioral Health Integration Program, Ridgeview Behavioral Health, Oak Ridge

2015 —
- Carey Counseling Center — OnTrack Tennessee
- Frontier Health — Peer Recovery Services
- Frontier Health — Sullivan House — A Non-Custodial Program for Adolescent Males
- Helen Ross McNabb Center — Mother Goose Early Intervention Program

2014 —
- S.T.O.P. | Scott/Morgan Targeted Outreach Program, Ridgeview, Oak Ridge
- Psychosocial Rehabilitation Program, Lowenstein House, Memphis
- MASH/Mission Accomplished: Stable Housing, Volunteer Behavioral Health Care System, Murfreesboro

2013 —
- PATH Program, Case Management, Inc., Memphis
- Mothers and Infants Sober Together (MIST), Ridgeview, Oak Ridge
- Trauma Treatment Services Program, Centerstone, Nashville
- Peabody House Emergency Shelter for Individuals with HIV/AIDS, Case Management, Inc., Memphis

2012 —
- Supportive Services for Veteran Families (SSVF), Centerstone, Nashville
- Benzodiazepine Program, Frontier Health, Gray
- Team EXCEL, Helen Ross McNabb Center, Knoxville
- My Recovery.vbhcs.org, Volunteer Behavioral Health Care System, Chattanooga
- Project Homeless Connect, Carey Counseling Center, Paris
- Peninsula Outpatient Pharmacy, Peninsula Behavioral Health, Knoxville

2011 —
- Co-Occurring Disorders Treatment, Centerstone, Nashville
- HEROES Program, Frontier Health, Gray
- Park Center Homeless Outreach Program, Park Center, Nashville

2010 —
- Criminal Justice Program, Mental Health Cooperative, Nashville
- The Jericho Program, Comprehensive Counseling Network, Memphis
- Adolescent Community Reinforcement Approach (A-CRA), Helen Ross McNabb Center, Knoxville
- Violence and Bully Prevention, Centerstone, Nashville

2009 —
- Dual Diagnosis Program, Centerstone, Nashville
- Child Net East Tennessee, Helen Ross McNabb Center, Knoxville
- Recovery Training Services, Peninsula, Knoxville
- Crisis Services Program, Southeast Mental Health Center, Memphis

2008 —
- Adult Indigent Care Program, a program of Helen Ross McNabb Center, Knoxville
- Intensive Outpatient Program for Sexually Abused Youth, a program of Frontier Health, Gray

2007 —
- Victory Center Psychiatric Rehabilitation, a program of Frontier Health, Gray
- Healing Childhood Trauma, a program of Volunteer Behavioral Health Care System, Murfreesboro

2006 —
- Centerstone School-Based Mental Health Services Program, Nashville
- Peninsula Recovery Education Center, Knoxville

2005 —
- Serious Violent Offender Re-Entry Initiative (SVORI) Program, a program of Comprehensive Counseling Network, Memphis
- Immigrant and Refugee Program, a program of Centerstone, Nashville

2004 —
- Juvenile Justice Services, a program of the Helen Ross McNabb Center, Knoxville
- Continuum of Care for Alcohol and Other Drug Services, a program of Frontier Health, Gray

2003 —
- The Arts Club, Frontier Health
- Frontier Health Adult Residential Continuum
- Magnolia Ridge Alcohol & Drug Treatment Center

2002 —
- Community Behavioral Health, LLC, Memphis
- Tennessee Regional Alternative Care Environments (TRACES), Johnson City
- Family Haven Apartments, Memphis
- Grace House, Memphis
VOLUNTEER LEADERSHIP AWARD

TAMHO Board of Directors

2016 — no award presented
2015 — Teresa Kidd, PhD, Frontier Health, Gray
2014 — Robert N. Vera, Ed. D., Centerstone, Nashville
2013 — Andy Black, Helen Ross McNabb Center, Knoxville
2012 — no award presented
2011 — Jim Causey, PhD, Professional Care Services, Covington
2010 — Gene Lawrence, Southeast Mental Health Center, Memphis
2009 — Robert J. Benning, Ridgeview, Oak Ridge
2008 — Robert N. Vera, Ed. D., Centerstone, Nashville
2007 — Robert D. Vaughn, Carey Counseling Center, Paris
2006 — Kelly Yenawine, Pathways, Jackson
2005 — Robert N. Vera, Ed. D., Centerstone, Nashville
2004 — E. Douglas Varney, Frontier Health, Gray
2003 — B.L. Freeman, Ph.D., Volunteer Behavioral Health Care System, Chattanooga
2002 — Robert J. Benning, Ridgeview, Oak Ridge
2001 — Barry Hale, Quinco Community Mental Health Center, Bolivar

TAMHO Committee or Advisory Board

2016 — no award presented
2015 — Andrea Chase, Carey Counseling Center, Paris
2014 — Vickie Harden, Volunteer Behavioral Health Care System, Murfreesboro
2013 — David Cook, Professional Care Services, Covington
2012 — Jimmie Jackson, Professional Care Services, Covington
2011 — Richard French, Carey Counseling Center, Paris
2010 — Michelle Covington, Centerstone, Nashville
2009 — Pamela J. Womack, Mental Health Cooperative, Nashville
2008 — Kim Speakman, Mental Health Cooperative, Nashville
2007 — Amy Vawter, Carey Counseling Center, Paris
2006 — Michelle Covington, Centerstone, Nashville
2005 — Steve Wright, Fortwood Center, Chattanooga
2004 — Phyllis Persinger, Volunteer Behavioral Health Care System, Murfreesboro
2003 — Dan Smith, Volunteer Behavioral Health Care System, Chattanooga
2002 — Sue Ingram, Professional Counseling Services, Covington
2001 — Anthony Fox, Centerstone Community Mental Health Centers, Nashville
Nomination Voting Tally Sheet
### 2017 Awards and Recognition Program Nomination Tally Form

<table>
<thead>
<tr>
<th>Nominee</th>
<th>Nominator</th>
<th>REVIEW COMMITTEE MEMBERS</th>
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<tbody>
<tr>
<td></td>
<td></td>
<td>Dennis Freeman</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>Liz Clary</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>Rob Harris</td>
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<tr>
<td></td>
<td></td>
<td>Darvis Gallaher</td>
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<tr>
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<td>Pam Henson</td>
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</tbody>
</table>

#### Frank G. Clement Community Service Award
Rank with 0, 1, or 2 (2 = most deserving / 1 = least deserving / 0 = not suited for consideration or recognition in this category)

- Janet Ayers
  Nominator: Bob Vero/David Schrader, Centerstone
  Rank: 0 0 0 #DIV/0!

- Randy Nichols
  Nominator: Jerry Vagnier/Jessica Hill, McNabb Center
  Rank: 0 0 0 #DIV/0!

#### Dorothea Dix Professional Service Award
Rank with 0, 1, 2, or 3 (3 = deserving of recognition / 1 least deserving / 0 = not suited for consideration or recognition in this category)

- Candace Allen
  Nominator: Jerry Vagnier/Jessica Hill, McNabb Center
  Rank: 0 0 0 #DIV/0!

- Sheryl McCormick
  Nominator: Liz Clary/Mary Nelle Osborne, Peninsula
  Rank: 0 0 0 #DIV/0!

- Jeanne Price
  Nominator: Teresa Kidd/TPartin, Frontier Health
  Rank: 0 0 0 #DIV/0!

- Becky Stoll
  Nominator: Bob Vero/David Schrader, Centerstone
  Rank: 0 0 0 #DIV/0!

#### Distinguished Service Award
Rank with 0, 1, 2, 3, or 4 (4 = deserving of recognition / 1 least deserving / 0 = not suited for consideration or recognition in this category)

- David Manning
  Nominator: Jerry Vagnier/Jessica Hill, McNabb Center
  Rank: 0 0 0 #DIV/0!

- Brad Nunn
  Nominator: Bob Vero/David Schrader, Centerstone
  Rank: 0 0 0 #DIV/0!

- Kathleen Strahan
  Nominator: Jimmie Jackson, PCS
  Rank: 0 0 0 #DIV/0!

- June Winston
  Nominator: Rev Bonnie Oliver Brandon, Board Chair, Lowenstein House
  Rank: 0 0 0 #DIV/0!

#### Personal Courage Award
Rank with 0, 1, 2, 3, or 4 (4 = deserving of recognition / 1 least deserving / 0 = not suited for consideration or recognition in this category)

- Kim Dunlap
  Nominator: Gene Lawrence/Susan Bell, Alliance Healthcare Services
  Rank: 0 0 0 #DIV/0!

- Stacey Murphy
  Nominator: Anthony Fox, TMHCA
  Rank: 0 0 0 #DIV/0!

- Amanda Wells
  Nominator: Jerry Vagnier/Jessica Hill, McNabb Center
  Rank: 0 0 0 #DIV/0!

#### Media Award Categories

##### Print or Electronic Media
[consideration could be given to small vs. large market and/or print vs. electronic medium]

- WBIR/Live at Five at Four
  Nominator: Jerry Vagnier/Jessica Hill, McNabb Center
  Rank: 0 0 0 #DIV/0!

- Best Use of Social Media -- No action required
  Rank: 0 0 0 #DIV/0!

- Best Newsletter
  Rank: 0 0 0 #DIV/0!

#### Program of Excellence Award
Divide into categories for consideration and use numeric rankings for each category, or, consider submissions together and rank with 0, 1, 2, 3, 4, 5, 6, or 7 (7 = most deserving / 1 = least deserving)

- Centerstone | Reclaiming Lives
  Nominator: Elliot Pinsly/David Schrader, Centerstone
  Rank: 0 0 0 #DIV/0!

- Centerstone | Early Childhood Services
  Nominator: Elliot Pinsly/David Schrader, Centerstone
  Rank: 0 0 0 #DIV/0!

- Centerstone | Teen Pregnancy Prevention
  Nominator: Elliot Pinsly/David Schrader, Centerstone
  Rank: 0 0 0 #DIV/0!

- McNabb | Military Services Continuum of Care
  Nominator: Jerry Vagnier/Jessica Hill, McNabb Center
  Rank: 0 0 0 #DIV/0!

- McNabb | Neonatal Abstinence Syndrome (NAS) Continuum of Care
  Nominator: Jerry Vagnier/Jessica Hill, McNabb Center
  Rank: 0 0 0 #DIV/0!

- PCS | Project AWARE
  Nominator: Jimmie Jackson/Martha Williams, PCS
  Rank: 0 0 0 #DIV/0!

- Peninsula | Peninsula Transitional Care Task Force
  Nominator: Liz Clary/Mark Potts, Peninsula
  Rank: 0 0 0 #DIV/0!

- Ridgeview | The East Tennessee CIT Program
  Nominator: Brian Buuck/Michael Yates, Ridgeview
  Rank: 0 0 0 #DIV/0!

- TMHCA | Tennessee Mental Health Consumer’s Association PeerLINK
  Nominator: Anthony Fox, TMHCA
  Rank: 0 0 0 #DIV/0!

Fax or email to TERESA FUQUA at 615-254-8331 or TFUQUA@tamho.org
Frank G. Clement Community Support Award

Two Nominations Received

Rank with 0, 1, or 2 (2 = most deserving / 1 = least deserving / 0 = not suited for consideration or recognition in this category)

Janet Ayers
Randy Nichols
Official Nomination Form

Complete one nomination form for each entry. Duplicate the form for additional entries.
Online entry form for General Awards: https://www.surveymonkey.com/r/5P4GZTW.
Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/3COBZVT.

SOLICITATION:
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RECOGNITION:
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Please indicate the Award Category and any applicable sub-category(ies) for which this nomination is being submitted for consideration.

- Frank G. Clement Community Service Award
- Dorothea Dix Professional Service Award
- Personal Courage Award
- Distinguished Service Award
- Media Award
  - Print or Electronic Media
  - Best Use of Social Media
  - Best Newsletter
- Program of Excellence Award
  - Consumer Advocacy
  - Family Advocacy
  - Health Information Technology
  - Service Innovation
  - Other: ____________________________

[Logo: TAMHO]
Tennessee Association of Mental Health Organizations

Nominee Information

<table>
<thead>
<tr>
<th>Name</th>
<th>Janet Ayers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>President</td>
</tr>
<tr>
<td>Affiliation</td>
<td>Ayers Foundation</td>
</tr>
<tr>
<td>Address</td>
<td>314 Whitworth Way</td>
</tr>
<tr>
<td>City</td>
<td>Nashville</td>
</tr>
<tr>
<td>State</td>
<td>TN</td>
</tr>
<tr>
<td>Zip Code</td>
<td>37205</td>
</tr>
<tr>
<td>Telephone</td>
<td>615-878-6016 (Janey Slussr)</td>
</tr>
<tr>
<td>Facsimile</td>
<td>N/A</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:Janey.slussr@centerstone.org">Janey.slussr@centerstone.org</a></td>
</tr>
</tbody>
</table>

Nominator Information

<table>
<thead>
<tr>
<th>Name</th>
<th>Dr. Bob Vero</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>CEO</td>
</tr>
<tr>
<td>Affiliation</td>
<td>Centerstone</td>
</tr>
<tr>
<td>Address</td>
<td>1921 Ransom Place</td>
</tr>
<tr>
<td>City</td>
<td>Nashville</td>
</tr>
<tr>
<td>State</td>
<td>TN</td>
</tr>
<tr>
<td>Zip Code</td>
<td>37217</td>
</tr>
<tr>
<td>Telephone</td>
<td>615-460-4148</td>
</tr>
<tr>
<td>Facsimile</td>
<td>N/A</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:david.schrader@centerstone.org">david.schrader@centerstone.org</a></td>
</tr>
</tbody>
</table>

All nominations meeting the established award criteria are welcome for review and consideration.

For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

NOMINATION SUBMISSION DEADLINE: September 27, 2017
Category: Frank G. Clement Community Service Award

Nominee information: Janet Ayers / President / Ayers Foundation / 314 Whitworth Way / Nashville, TN 37205 / (reach Janet Ayers via Jeney Slusser / Centerstone Director of Advancement / jeney.slusser@centerstone.org)

Nominator information: Dr. Bob Vero / CEO / Centerstone / 1921 Ransom Place / Nashville, TN 37217 / (reach Bob via David Schrader at 615-460-4148 / david.schrader@centerstone.org)

Please provide an overview, based on the criteria for your chosen award category, of the contributions made by your nominee to support consideration for the award.

Janet Ayers has a passion for serving those facing mental illness and substance use disorders. Her involvement in and support of many local and state non-profit organizations is inspiring to the many lives these organizations touch.

As past Board Chair of Centerstone of Tennessee, Co-Chair of Centerstone’s Capital Campaign, and current Board Chair of Centerstone Research Institute (CRI), Janet helps guide the operations and policies of the organization, while supporting its mission: Delivering care that changes people’s lives. Janet’s passion for Centerstone’s work and her dedication to furthering the organization’s reach is inspiring for the other board members and the staff members of Centerstone.

Janet’s breadth of experience and perspective in healthcare is unmatched, and her ability to use this experience to make a difference in the behavioral healthcare industry is remarkable. Throughout her career as a nursing home administrator, Janet worked tirelessly to ensure that residents received the best care possible. She was constantly looking for ways to provide even better care, and improve healthcare delivery. With this strong background in healthcare, Janet understood well the challenges and complexities of delivering the highest quality of care. She had a desire on a personal level to bridge the gap between research and healthcare services – exploring ways to bring the latest treatments to her clients. Janet has translated her knowledge and healthcare expertise into helping others through her support and advocacy for Centerstone.

Janet has made many significant contributions to Centerstone that have resulted in direct impact within the behavioral health industry on both a local and national level. When Centerstone launched our first ever Capital Campaign, Janet was the first to ask how she could help. She was our immediate choice to co-chair the campaign, and without hesitation enthusiastically jumped into her new role. She soon developed a strategic campaign plan that focused on funding research, unmet patient needs and a new state-of-the-art facility. Janet’s exceptional commitment and unrelenting passion for Centerstone’s work energized and motivated an entire community. Her abilities to dream big and inspire others were monumental throughout the campaign. The $12 million campaign was an overwhelming success despite facing an economic downturn during the height of the campaign. As a direct result of Janet’s dedication and leadership, Centerstone was honored to open the doors to our technology-enhanced outpatient facility on our Nashville Dede Wallace Campus in February 2014. This modern facility not only impacts Davidson County but also sets the standard for all new Centerstone outpatient locations by offering technology-enhanced services, integrated physical and behavioral healthcare, a welcoming
environment, and a variety of specialized services for clients.

At Centerstone Research Institute, Janet has spearheaded Centerstone’s analytics data efforts by investing in a skilled team of professionals so they may use behavioral health data in new, more effective ways. In 2008, Janet and The Ayers Foundation provided key support to establish CRI’s Knowledge Network, a national collaboration of academic researchers, mental healthcare providers, policymakers and industry leaders who are committed to reducing the disparity between today’s healthcare realities and tomorrow’s cures. This support, along with her continued advocacy, has helped CRI build upon foundational tools and business intelligent systems that will bring about better care for behavioral health clients. Most recently, as Chair of the National Mental Health Research Fund Development Committee, Janet has led the charge in creating awareness and developing long-term partnerships in support of establishing industry-leading, evidence-based clinical care models.

Janet’s unfailing dedication to her community truly makes her a force to be reckoned with. As a result of her passion, commitment and leadership, Centerstone has been able to improve the way we provide care to Tennessee residents. Her many contributions will have a far-reaching and lasting impact within the behavioral healthcare industry.

###
Official Nomination Form

Complete one nomination form for each entry. Duplicate the form for additional entries.

Online entry form for General Awards: https://www.surveymonkey.com/r/37TQ02W.
Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/3CD8ZYT.

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Please indicate the Award Category and any applicable sub-category(ies) for which this nomination is being submitted for consideration.

☑ Frank G. Clement Community Service Award
☑ Dorothea Dix Professional Service Award
☑ Personal Courage Award
☑ Distinguished Service Award
☒ Media Award
☐ Print or Electronic Media
☐ Best Use of Social Media
☐ Best Newsletter
☐ Program of Excellence Award
☐ Consumer Advocacy
☐ Family Advocacy
☐ Health Information Technology
☐ Service Innovation
☐ Other:________________

ADDRESS
42 Rutledge Street
Nashville, TN 37210

PHONE
615-244-2220

TOLL FREE IN TN
800-568-2642

FAX
615-254-8331

THE AWARDS AND RECOGNITION COMMITTEE RESERVES THE RIGHT TO EXCLUDE ANY AWARD CATEGORY IF CRITERIA FOR SELECTION ARE NOT MET. NO MINIMUM NUMBER OF ENTRIES IS REQUIRED IN ANY CATEGORY FOR THE COMMITTEE TO MAKE ITS SELECTION.

TAMHO TENNESSEE ASSOCIATION OF MENTAL HEALTH ORGANIZATIONS

Nominee Information

Name: Randy Nichols
Title: Special Counsel
Affiliation: Knox County Sheriff’s Office
Address: 400 Main St. Suite L165
City: Knoxville
State: TN
Zip Code: 37902
Telephone: 865-215-2444
Facsimile: 
Email: randy.nichols@knoxsheriff.org

Nominator Information

Name: Jerry Vagnier
Title: President/CEO
Affiliation: Helen Ross McNabb Center
Address: 201 W. Springdale Ave.
City: Knoxville
State: TN
Zip Code: 37917
Telephone: 865-329-9169
Facsimile: 
Email: jerry.vagnier@mcnabb.org

All nominations meeting the established award criteria are welcome for review and consideration.

For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

Nomination Submission Deadline: September 27, 2017
Frank G. Clement Community Service Award

Randy Nichols has long promoted the mission of the Tennessee Association of Mental Health Organizations by educating, supporting and engaging citizens on treatment and recovery services and advocating for programs aimed at prevention. His history of supporting programs that serve people with mental health and addiction needs make him an excellent candidate for the Frank G. Clement Community Service Award. Through much time and effort, Randy has been a key player in growing treatment and recovery services in Knox County.

Upon graduating from law school in 1973, Randy began a career focused on serving the community. He worked as an assistant district attorney for three years before establishing a law practice specializing in criminal law. In 1988, Randy was appointed as judge of Criminal Court, Division 1, a seat he won in the next election. In 1992, Randy was appointed as Knox County District Attorney General and he became the longest-serving District Attorney General in Knox County’s history. During his service as the Knox County District Attorney, he prosecuted numerous high profile crimes that created turmoil in the community and sought justice for families affected by criminal activity. Randy retired after 22 years of service in August 2014.

Randy, in his previous role as Knox County District Attorney General and current position as special counsel for the Knox County Sheriff’s Office, is keenly aware of the community’s needs. He sees detention facilities becoming overfull with people in need of services and is determined to be a partner in addressing the problem. Because of his appreciation for the situation and its impact on the community, Randy developed a strong commitment to serving the people struggling with mental health and addiction issues.

Randy is at the forefront of at many meetings concerning prevention, enforcement, rehabilitation and incarceration for the prescription pill epidemic and he conducts some lobbying in Nashville to make sure the legislature is fully aware of the problems. Last year, Randy leveraged his relationship to get leaders in the behavioral health care field an audience with the Governor. This meeting was the genesis of what became $6 million in state funds for alcohol and drug treatment. His ability to work across party lines, within systems, and a focus on the end goal is commendable.

Over the years Randy has personally partnered with the Helen Ross McNabb Center and other community stakeholders to promote the Behavioral Health Urgent Care Center in Knox County. This project will serve as a pre-arrest diversion program for people with a mental illness or addiction problem. Randy has been vocal about the need for this program, as the Knox County jail houses hundreds of people suffering from mental health issues. Randy recognized that this center was the right way to divert the mentally ill and addicts from going to jail for low level offenses.

Randy met with community leaders to encourage support and participation in making the Behavioral Health Urgent Care Center a reality. He fostered relationships with the Knox County and City of Knoxville mayors; the Knox County Sheriff’s Department; the Knoxville Police Department; and the District Attorney’s Office in promotion of this project. When members of the community raised concerns about the behavioral health center, Randy attended the
community meetings to assuage fears and advocate for awareness and understanding of the population in need of services. Randy has really pushed the community to accept and develop services in the areas of mental illness and drug abuse and promote awareness.

Randy was also instrumental in a multitude of developmental projects for Knox County. He was heavily involved in the development of Domestic Violence and Child Abuse prosecution and created specialized units to combat offenders. In 2013, the Randell E. Nichols Family Justice Center was named in honor of Randy, recognizing his accomplishments in East Tennessee.

Randy also put into place a “Truancy Program” in hopes of improving the younger generation’s chance at a meaningful and productive future, which involved stunting the growth of crime at its core.

Over the course of Randy’s life, he has done many great things for Knox County in the criminal justice and behavioral health and addiction fields. Randy works tirelessly to find better ways to deal with problems that plague our county. He is at his best with his ability to bring people together to make the tough decisions that must be made to help make Knox County a safer place to live, work and raise a family. Randy’s leadership and input on projects to serve the community’s needs has provided a strong example for others and he is a deserving candidate for the TAMHO Frank G. Clement Community Service Award.
Dorothea Dix
Professional Service Award

Four Nominations Received

Rank with 0, 1, 2, 3, or 4 (4 = most deserving / 1 = least deserving / 0 = not suited for consideration or recognition in this category)

Candace Allen
Sheryl McCormick
Jeanne Price
Becky Stoll
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Nashville, TN 37210
PHONE 615-244-2220
TOLL FREE IN TN 800-568-2642
FAX 615-254-8331

tamho
Tennessee Association of Mental Health Organizations

Please indicate the Award Category and any applicable sub-category(ies) for which this nomination is being submitted for consideration.

☐ Frank G. Clement Community Service Award
☐ Dorothea Dix Professional Service Award
☐ Personal Courage Award
☐ Distinguished Service Award
☐ Media Award
  ○ Print or Electronic Media
  ○ Best Use of Social Media
  ○ Best Newsletter
☐ Program of Excellence Award
  ○ Consumer Advocacy
  ○ Family Advocacy
  ○ Health Information Technology
  ○ Service Innovation
  ○ Other: ____________

Nominee Information
Please accept the following nominee for consideration of the TAMHO Award Category indicated above.

Name: Candice Allen
Title: Senior Director of Adult Intensive Mental Health Services
Affiliation: Helen Ross McNabb Center
Address: 201 W. Springdale Ave
City: Knoxville
State: TN
Zip Code: 37917
Telephone: 865-329-9191 ext. 3241
Facsimile: Email: candice.allen@mcnabb.org

Nominee Information
Please indicate the name and contact information for the person submitting the nomination.

Name: Jerry Vagnier
Title: President/CEO
Affiliation: Helen Ross McNabb Center
Address: 201 W. Springdale Ave.
City: Knoxville
State: TN
Zip Code: 37917
Telephone: 865-329-9169
Facsimile: Email: jerry.vagnier@mcnabb.org

All nominations meeting the established award criteria are welcome for review and consideration.
For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

Nomination Submission Deadline: September 27, 2017
Dorothea Dix Professional Service Award

Candace Allen knew she wanted to spend her life serving others since high school when she developed an interest in psychology. She says she was called to this path and feels fortunate to be where she is. But, as fortunate as she feels, the behavioral health care community is equally as fortunate to count Candace as a member, mentor and friend.

Now, Candace has spent more than 35 years serving the community in the behavioral health care field. She began her career at Lakeshore Mental Health Institute in Knoxville and worked there as a children and youth inpatient therapist for more than 10 years. Candace has served the community through the Helen Ross McNabb Center for more than 25 years. Because of her service-driven personality and compassionate approach to individuals and families living with persistent mental illness she is well-respected in the behavioral health care community.

Over the years Candace has served in many roles at the Helen Ross McNabb Center. She began in 1991, working as a children and youth outpatient therapist and quickly showed herself as a leader. Now, as the senior director of adult intensive mental health services, Candace directly oversees the Center’s intensive outpatient mental health service, jail-based services, early diversion services, crisis services, homeless outreach, sexual assault and domestic violence services, and crisis intervention training for law enforcement.

The depth and breadth of Candace’s knowledge makes her a skilled clinician and a dedicated and effective advocate in the behavioral health field. Candace understands the benefits and complexities of community-based mental health services and builds and maintains relationships necessary to develop successful programs and services. Candace has served as the president of the Mental Health Association of East Tennessee Board of Directors as well as participated in numerous other state and local committees.

In the early 1990s, Candace was instrumental in creating and developing the Center’s first Re-Ed Classroom and she went on to expand the Center’s school-based services throughout Knox and Blount counties. One of Candace’s many unique talents is her ability to identify and provide clinical interventions for adolescents. This, in addition to her ability to direct intensive community-based services, made her a perfect fit to also expand the Center’s continuum of intensive community-based services for adults.

In 2001 Candace was selected to implement the area’s first and only Program for Assertive Community Treatment (PACT). This program is designed to help adults with severe and persistent mental illnesses reduce or eliminate symptoms and hospital visits and increase independence and community tenure. PACT’s intensive care is available 24 hours per day/seven days per week and services are delivered in the community. This program is often referred to as “a hospital with no walls.”

In 2009, the Center expanded its ability to serve individuals with the most unique and challenging mental illnesses by creating the Crisis Stabilization Unit (CSU). The CSU is a non-hospital, residential service that renders short-term stabilization services 365 days a year, around the clock, to adults experiencing a behavioral health crisis. Under Candace’s leadership, the CSU
produces successful outcomes in diverting psychiatric hospitalizations for thousands of individuals each year. In 2012, Candace integrated the Mobile Crisis Unit into the Center’s continuum of crisis services.

Candace has been integral in continued partnerships with local law enforcement agencies to embed services, ranging from prevention to crisis intervention. Candace’s work with local law enforcement, government officials and community boards to guarantee individuals living with mental illness are treated with dignity and receive the best treatment options. One example of such success is Candace’s introduction of and continued progress in Crisis Intervention Training (CIT) for local law enforcement. Officers are among the first to interact with individuals in psychiatric crises and law enforcement’s options have been limited in the past. Through CIT, officers are provided with the tools they need to serve and protect all citizens, including individuals with severe and persistent mental illness.

Thanks to Candace, CIT is now provided to the Knoxville Police Department, Knox County Sheriff’s Office and the University of Tennessee Police Department. Candace serves as the Knoxville area CIT coordinator at no cost to the law enforcement agencies, solidifying Candace and the Helen Ross McNabb Center as true community partners through service.

In addition, Candace is passionate about jail diversion for the mentally ill. Candace secured federal funding to introduce an early diversion program to the already comprehensive list of programs she has developed in East Tennessee. The early diversion program addresses the needs of people with substance use and/or co-occurring disorders that are involved in, or are at risk of becoming involved in, the criminal justice system. The program provides an array of community-based diversion services designed to keep individuals out of the criminal justice system while still addressing issues of public safety. In 2015 clients in the diversion program experienced a 70 percent reduction in arrests and under Candace’s leadership the program has been recognized as one of the top early diversion programs in the country. Candace and her team are regularly invited to speak at national conferences as host organizations conducting research to implement similar programs across the country.

Since much of her work focuses on individuals and families in crisis, Candace truly understands the power of suicide prevention and education. Candace introduced the Zero Suicide Initiative to the Center, a national movement that examines care practices with the goal to end suicide.

Candace’s imprint on the state’s behavioral health care system is far-reaching. Her work brings to life the Center’s mission of “improving the lives of the people we serve.” She does not stop at providing exemplary care; she continues to advocate and build innovative programs to ensure individuals receive the psychiatric care they need despite the level of their condition or ability to pay.

Candace Allen’s dedication to the field, compassion for her clients and passion to improve services makes her an excellent candidate for the 2017 Dorothea Dix Professional Service Award.
Official Nomination Form

Complete one nomination form for each entry. Duplicate the form for additional entries.

Online entry form for General Awards: https://www.surveymonkey.com/r/37FBC2W.
Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/3C82B2Y.

SOLICITATION:
Promotional materials and application forms are distributed to key staff of TAMHO regular, associate and affiliate member organizations.

SELECTION:
The TAMHO Awards and Recognition Committee evaluates each nomination using published criteria for each respective award. Committee recommendations regarding award recipients are presented to the TAMHO Executive Committee for final approval.

RECOGNITION:
Award recipients will be recognized at the TAMHO AWARDS AND RECOGNITION PROGRAM CEREMONY to be held on DECEMBER 12, 2017 at the Franklin Marriott Cool Springs Hotel, 700 Cool Springs Boulevard, Franklin, Tennessee.

Please indicate the Award Category and any applicable sub-category(ies) for which this nomination is being submitted for consideration.

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☐ Dorothea Dix Professional Service Award
☐ Personal Courage Award
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☐ Media Award
  ○ Print or Electronic Media
  ○ Best Use of Social Media
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  ○ Consumer Advocacy
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  ○ Health Information Technology
  ○ Service Innovation
  ○ Other: ______________

THE AWARDS AND RECOGNITION COMMITTEE RESERVES THE RIGHT TO EXCLUDE ANY AWARD CATEGORY IF CRITERIA FOR SELECTION ARE NOT MET. NO MINIMUM NUMBER OF ENTRIES IS REQUIRED IN ANY CATEGORY FOR THE COMMITTEE TO MAKE ITS SELECTION.

ADDRESS 42 Rutledge Street
Nashville, TN 37210
PHONE 615-244-2220
TOLL FREE IN TN 800-568-2562
FAX 615-254-8331

nominee information
PLEASE ACCEPT THE FOLLOWING NOMINEE FOR CONSIDERATION OF THE TAMHO AWARD CATEGORY INDICATED ABOVE.

Name Sheryl McCormick
Title
Affiliation
Address
City
State
Zip Code
Telephone
Facsimile
Email

nominator information
PLEASE INDICATE THE NAME AND CONTACT INFORMATION FOR THE PERSON SUBMITTING THE NOMINATION.

Name Mary Nelle Osborne
Title
Affiliation Peninsula
Address
City
State
Zip Code
Telephone
Facsimile
Email

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NOMINATION SUBMISSION DEADLINE: September 27, 2017
GENERAL AWARD CATEGORIES -- Official Nomination Form for the TAMHO Awards & Recognition Program

Page 1: TAMHO Awards and Recognition Program -- 2017 Call for Nominations

Q1.
Please indicate the Award Category and any applicable sub-category(ies) for which this nomination is being submitted consideration.

Doortoo Dix Professional Service Award

Q2.
If you selected the TAMHO Media Award category, please indicate for which sub-category the nomination is to be considered.

Q3.

NAME INFORMATION

Name: Sheydi McCormick
Title: Coordinator of Peer Support Services
Affiliation: Peninsular
Address: 1451 Dowell Springs Blvd.
City, State, Zip Code: Knoxville, TN 37934
Telephone: 865-373-6210
Fax: 865-380-4501
Email: smccormick@covellth.com

Q4.

NAME INFORMATION

Name: Mary Wolfe Osbourne, EdD
Title: Manager of Recovery Services
Affiliation: Peninsular
QS
Please provide an overview, based on the criteria for your chosen award category, of the contributions made by you or your support consideration for the award. Personal information (i.e., achievements, community service, offices held, inter family, etc.) related to their contribution is welcomed.

Sheryl McCormick is being recommended to receive the Dorothia Ux Award because of her outstanding work of more than twenty years as an advocate and professional in the field of mental health in the Knoxvillne area and across Tennessee. In her role as a Certified Peer Recovery Specialist, CPRS trainer and advocate, Sheryl has helped families, a Division of Psychiatry, and has been instrumental in changing many of the positive changes she has experienced. Starting in 1983, Sheryl was one of the first people to bring the concept of Peer Recovery to Tennessee by sharing her own story of lived experience and continuously advocating for positive changes within the behavioral health field. In 1990, she withdrew the Tennessee Mental Health Consumers’ Association (TMHCA) as advocate. She was involved in establishing standards of excellence in consumer advocacy and became TMHCA’s first State Advocacy Director. Sheryl developed contacts with all the community mental health centers, drop-in centers (as they were then called), NAMI affiliates, and served on numerous regional and statewide advocacy bodies. She created opportunities for her to learn from and influence states to adopt recovery-oriented services and supports. Sheryl organized dozens of TMHCA regional mental health advocacy events for families, peer members, providers, and the public, promoting awareness of community services and supports. An additional outcome of conferences was that stakeholders came together which increased the opportunity for mutual understanding and collaboration. Other Sheryl has chaired or helped organize include: Certified Peer Recovery Specialist, Dual Diagnosis Recovery Network, and WRAP area conferences, six grand regional NAMI Walks for NAMI Tennessee, two local NAMI Knoxville walks, and hundreds of trainings. One of TMHCA state conferences Sheryl organized included a track on Criminal Justice. Sam Cochran, co-founder of the CIT program,Allen galvanized attendees to advocate for change in addressing how the police and justice system responded to individuals with mental illness. Sheryl's involvement in this advocacy was the creation of Criminal Justice Mental Health Illinois. Criminal justice issues have long been a ke issue for Sheryl because of the experiences of her dear brother-in-law whose co-occurring disorders went untreated. As a result she has his life in incarceration. In 1997, following police shootings of individuals with mental illness. Sheryl was part of a group to promote the training they visited Monroe's Crisis Intervention Team (CIT) program. CIT Trainings began in East Tennessee after that visit, and Sheryl has been a part of almost every one of those trainings. She also served on the State Planning Council’s Criminal Justice Committee. In 1998, Sheryl Won the Recovery Action Plan (WRAP) Facilitator Training with Mary Ellen Copeland, Ph.D. whom she had met in the early 90s. She returned training to be brought to Tennessee at advocacy meetings she attended and privately with CEOs and the state. Two of her former judges and Stu Kent, both former NAMI Tennessee Executive Directors, taught Sheryl that it takes many years for change to happen; police and persistent. Sheryl was persistent and patient and co-authored the grant proposal with TDMHASR to bring the evidence-based, to the State of Tennessee. Through the grant Sheryl trained many of the 300 facilitators across the state. Over the five years of the grant, Tennessee learned about how to create a plan and use their WRAP programs. It is worth noting that impaired hospitalizations dropped during this same time in 2003, while co-chaired TDMHASR’s Consumer Advisory Board (CAB), Sheryl was instrumental in bringing the peer Support Specialist Certified Peer Recovery Specialist (CPRS) Certification program to the state. Under her leadership the CAB became proactive in making recommendations to the State and worked with them to develop a state peer specialist program. Three years before the state’s coalition began in 2008, Peninsula hired Sheryl to create and develop their Peer Support Specialist Training Program, using the Recovery Imon curriculum and WRAP. Peninaus contracted with Vocational Rehabilitation clients and others to teach WRAP as a wellness tool for job search.trainees were brought to Tennessee during advocacy meetings she attended and privately with CEOs and the state. Two of her former judges and Stu Kent, both former NAMI Tennessee Executive Directors, taught Sheryl that it takes many years for change to happen; police and persistent. Sheryl was persistent and patient and co-authored the grant proposal with TDMHASR to bring the evidence-based, to the State of Tennessee. Through the grant Sheryl trained many of the 300 facilitators across the state. Over the five years of the grant, Tennessee learned about how to create a plan and use their WRAP programs. It is worth noting that impaired hospitalizations dropped during this same time in 2003, while co-chaired TDMHASR’s Consumer Advisory Board (CAB), Sheryl was instrumental in bringing the peer Support Specialist Certified Peer Recovery Specialist (CPRS) Certification program to the state. Under her leadership the CAB became proactive in making recommendations to the state and worked with them to develop a state peer specialist program. Three years before the state’s coalition began in 2008, Peninsula hired Sheryl to create and develop their Peer Support Specialist Training Program, using the Recovery Imon curriculum and WRAP. Peninaus contracted with Vocational Rehabilitation clients and others to teach WRAP as a wellness tool for job search. Sheryl continued to fight for her peers to have the opportunity for a statewide training with standards and training of CT. Until those standards were in place, she refused to certify herself or protest against what she perceived as inadequate training and the expectations of her peers. Only after Peninsula required her to be certified to provide these services did Sheryl apply for state certification. More than a year after state certification was required. As a member of the State’s Certification Advisory Committee Sheryl provided input and vision for the standardized CPRS training. One of the first two facilitators for the new training, Sheryl mentored her first co-facilitator(s). There have already been almost 600 Tennessee in recovery that she has trained using two different curricula. Last year she was awarded the CPRS Patsy Conley Mentor of the Year Award. The first page of the CPRS Training Manual acknowledges her contribution. “Special thanks to Sheryl Conley for her stewardship.” The second page of the training states that she has contributed to professional development and the delivery of services to people with mental illness and co-occurring disorders. Sheryl has fostered a close relationship with her peers and has been an important voice in advocating for better mental health in Tennessee. Sheryl is a member of the TennCare Medical Advisory Committee, NAMI Tennessee board of directors, Lakeshore Peer Institute, and is a founding member of the TennCare Peer Partners Advisory Committee, and the Regional Peer Routine and Structure Abuse. She has always looked at issues from the perspective of the people she serves. Sheryl enjoys her one-on-one and group interactions with those pursuing recovery and is adept at helping people with co-occurring disorders, especially those with resistance and negative attitudes. She has played an integral role in helping Peninsula’s Peer Support Academy program change, implementing the vision of Mark Potter.
based only to more outreach-oriented, reaching hundreds more peers in the past few years. She continues to co-facilitate CPRS Train
TDM/ISAS, and currently serves on Peninsula's Patient and Family Advisory Council. Sheryl is recognized across the state for her de-
server people who have experienced psychiatric and substance use disorders. Her experience, intelligence, empathy, and commit-
world a better place makes her worthy of the nomination for the Dorothy Clix award.
Sheryl McCormick is being recommended to receive the Dorothea Dix Award because of her outstanding work of more than twenty years as an advocate and professional in the field of mental health in the Knoxville area and across Tennessee. In her roles as a Certified Peer Recovery Specialist, CPRS trainer and advocate, Sheryl has helped Peninsula, A Division of Parkwest become recognized across the state for excellence in peer support services and training. Sheryl has worked tirelessly to improve mental health services across the state and has been instrumental in bringing about many of the positive changes we now experience. Starting in 1993, Sheryl was one of the first people to publicly proclaim “Recovery is Real” by sharing her own story of lived experience and continuously advocating for positive changes within behavioral health in Tennessee. Sheryl’s professional career in the behavioral health field began in 1996 with the Tennessee Mental Health Consumers’ Association (TMHCA) as a Regional Advocate. She was involved in establishing standards of excellence in consumer advocacy and became TMHCA’s first State Advocacy Director. Sheryl developed contacts with all the community mental health centers, drop-in centers (as they were then called), NAMI affiliates, and other partners and served on numerous regional and statewide advocacy bodies. This created opportunities for her to learn from and influence stakeholders across the state to adopt recovery-oriented services and supports. Sheryl organized dozens of TMHCA regional mental health advocacy conferences for peers, family members, providers, and the public, promoting awareness of community services and supports. An additional outcome of these conferences was that stakeholders came together which increased the opportunity for mutual understanding and collaboration. Other conferences Sheryl has chaired or helped organize include: Certified Peer Recovery Specialist, Dual Diagnosis Recovery Network, and WRAP around the World conferences, six grand regional NAMI Walks for NAMI Tennessee, two local NAMI Knoxville walks, and hundreds of trainings. One of the four day TMHCA state conferences Sheryl organized included a track on Criminal Justice. Sam Cochran, co-founder of the CIT program, attended and this galvanized attendees to advocate for change in addressing how the police and justice system responded to individuals with mental illness. The culmination of this advocacy was the creation of Criminal Justice/Mental Health Liaisons. Criminal Justice issues have long been a key advocacy issue for Sheryl because of the experiences of her dear brother-in-law whose co-occurring disorders went untreated. As a result he has spent most of his life in incarceration. In 1997, following police shootings of individuals with mental illness, Sheryl was part of a group to promote change and in 1998 they visited Memphis’s Crisis Intervention Team (CIT) program. CIT Trainings began in East Tennessee after that visit, and Sheryl has shared her life story many times as part of those trainings. She also served on the State Planning Council’s Criminal Justice committee. In 1999, Sheryl attended Wellness Recovery Action Plan (WRAP)
Facilitator Training with Mary Ellen Copeland, Ph.D. whom she had met in the early 90s. Sheryl pushed for WRAP training to be brought to Tennessee at advocacy meetings she attended and privately with CEOs and the state. Two of her mentors, Joyce Judge and Sita Diehl, both former NAMI Tennessee Executive Directors, taught Sheryl that it takes many years for change to happen; you have to be polite and persistent. Sheryl was persistent and patient and co-authored the grant proposal with TDMHSAS to bring the evidence-based, WRAP training to the State of Tennessee. Through the grant Sheryl trained many of the 350 facilitators across the state. Over the five years of the grant 10,000 peers in Tennessee learned how to create and use their own WRAP. It is worth noting that inpatient hospitalizations dropped during this same period. In early 2003, while co-chairing TDMHDD’s Consumer Advisory Board (CAB), Sheryl was instrumental in bringing the Peer Support Specialist (now Certified Peer Recovery Specialist/CPRS) Certification program to the state. Under her leadership the CAB became proactive in making recommendations to the State and worked with them to develop a state peer specialist program. Three years before the state’s certification program began in 2008, Peninsula hired Sheryl to create and develop their Peer Support Specialist Training Program, using the Recovery Innovations curriculum and WRAP. Peninsula contracted with Vocational Rehabilitation clients and others to teach WRAP as a wellness tool for individuals seeking to return to work. Sheryl continued to fight for her peers to have the opportunity for a statewide training with standards and testing of peer specialists. Until those standards were in place, she refused to be certified herself in protest against what she perceived as inadequate training and low expectations of her peers. Only after Peninsula required her to be certified to provide billable services did Sheryl apply for state certification. This was more than a year after state certification was offered. As a member of the State’s Certification Advisory Committee she provided input on the initial vision for the standardized CPRS training. One of the first two facilitators for the new training, Sheryl mentored her first co-facilitator(s). At this point there are almost 500 Tennesseans in recovery that she has trained using two different curricula. Last year she was awarded the CPRS Conference’s Patsy Cronk Mentor of the Year Award. The first page of the CPRS Training Manual acknowledges her influence, “Special thanks to Sheryl McCormick, who led the pilot trainings, and offered her perspective of many years as a seasoned trainer of peers.” Now peer support is Medicaid-reimbursable or grant funded and recognized as a valuable service in the many ways it is delivered in Tennessee’s behavioral health, criminal justice, social service and faith-based systems. During her time with Foundations Associates, Sheryl directed the statewide Task Force on Co-occurring Disorders (144 stakeholders meeting in seven regional work groups across Tennessee) and presented a report with recommendations to TDMHDD and the Bureau of Alcohol and Drug Abuse Services. This task
force brought together stakeholders from the substance use treatment and mental health provider communities for the first time around the issue of co-occurring disorders. Sheryl fostered a close relationship with then-president of TAADAS, Frank Kolinsky, who convinced its members to participate. Most of the task force’s recommendations have been implemented and continue to influence COD service delivery improvements. Since 1996 Sheryl has been a member of the Region II Planning & Policy Council. She was mentored by past TAMHO member Bob Benning to become one of the first persons with lived experience to serve as chair of a regional planning council, serving four years in that capacity for Region II and on the Executive committee for the State Planning Council (1999-2003). Sheryl served many years on the State Planning Council and then was appointed by Commissioner Rukeyser as an original member of the department’s new Planning and Policy Council. She was part of the 1998/99 Title 33 Commission’s Privileges and Responsibilities Subcommittee and recommended the Declaration for Mental Health Treatment. Sheryl was a member of the TennCare Medical Advisory Committee, NAMI Tennessee board of directors, Lakeshore Mental Health Institute’s Board of Trustees, and a founding member of both the TennCare Partners Advisory Committee and Tennessee Coalition for Mental Health and Substance Abuse Services. She has always looked at issues from all stakeholder viewpoints, keeping upper-mind that the ultimate goal is recovery and self-directed care. Currently Sheryl serves on TDMHSAS’s Licensure Review Panel and continues to be a member of the Region II Planning and Policy Council. A much-sought after speaker, Sheryl has presented at hundreds of local, regional, state and national conferences and events on a variety of topics, including advocacy, WRAP, peer support, empowerment, and becoming recovery-oriented systems of care to many different stakeholder groups. Within Covenant Health Sheryl assists the Recovery Services Manager in supervising and providing direct services to peer support centers in three counties. Sheryl enjoys her one-on-one and group interactions with those pursuing recovery and especially finds it gratifying to work with peers who are in the pre-contemplation phase, rolling with their resistance and introducing them to options and choices. Sheryl has played an integral role in helping Peninsula’s Peer Support Academy program change, implementing the vision of Mark Potts, from being center-based only to more outreach-oriented, reaching hundreds more peers in the past few years. She continues to co-facilitate CPRS Trainings for TDMHSAS, and currently serves on Peninsula’s Patient and Family Advisory Council. Sheryl is recognized across the state for her dedication to serving people who have experienced psychiatric and substance use disorders. Her experience, intelligence, empathy, and commitment to make the world a better place makes her worthy of the nomination for the Dorothea Dix award.
Official Nomination Form

Complete one nomination form for each entry. Duplicate the form for additional entries.
Online entry form for General Awards: https://www.surveymonkey.com/r/3HRQ2YW.
Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/3CD82Y7.

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ADDRESS 42 Rutledge Street
Nashville, TN 37210
PHONE 615-244-2220
TOLL FREE IN TN 800-568-2642
FAX 615-254-8331

tamho
tennessee association of mental health organizations

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<td><strong>Name</strong></td>
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NOMINATION SUBMISSION DEADLINE: September 27, 2017
GENERAL AWARD CATEGORIES -- Official Nomination Form for the TAMHO Awards & Recognition Program

Page 1: TAMHO Awards and Recognition Program -- 2017 Call for Nominations

Q1
Please indicate the Award Category and any applicable sub-category(ies) for which this nomination is being submitted.

Dorothea Dix Professional Service Award

Q2
If you selected the TAMHO Media Award category, please indicate for which sub-category the nomination is to be considered.

Respondent skipped this question

Q3

NAME INFORMATION

Name: Jeanna Price
Title: Director of Regional Housing Facilitators for the Tennessee Department of Mental Health

Q4

NOMINATOR INFORMATION

Name: Teresa M. Kidd, Ph.D.
Title: President & CEO
Affiliation: Frontier Health
Address: 1167 Spralin Park Drive
City, State, Zip Code: Gray, Tennessee, 37616
Telephone: 423-467-3600
Fax: 423-467-3701
Q5

Please provide an overview, based on the criteria for your chosen award category, of the contributions made by your support consideration for the award. Personal information (i.e., achievements, community service, offices held, intense family, etc.) related to their contribution is welcomed.

It is with great pleasure that Frontier Health nominates Ms. Jeanno Price for the 2017 Dorothy Dix Professional Service Award. Jeanno exemplified a level of commitment to the chronically homeless in Region 1 that can serve as role model to others. She has made significant improvements to both her standard of housing and to their overall well-being.
It is with great pleasure that Frontier Health nominates Ms. Jeanne Price for the 2017 Dorothea Dix Professional Service Award. Jeanne has long exemplified a level of commitment to the chronically homeless in Region 1 that can serve as role model to others. She has made significant improvements to both their standard of housing and to their overall well-being.

In 2002 Jeanne was selected, to fill the newly created position of Regional Housing Facilitator by the Tennessee Department of Mental Health (TDMH) and Frontier Health. Marie Williams, then Assistant Commissioner of the department, and Mr. Joe Page, then Frontier Health Senior Vice President, conducted her interview. Following their meeting with Jeanne, “the choice to hire her was clear” says Page. “Jeanne’s energy, enthusiasm, and dedication to the position and her history of commitment to the profession of social work were overwhelming!” Fourteen years later Jeanne continues to exceed expectations in her role as Regional Housing Facilitator in Northeast Tennessee.

The success of the Creating Homes Initiative is Jeanne’s ongoing passion. Jeanne quickly realized that establishing close working relationships with community partners like Horizon Community Development Corporation, Eastern Eight Community Development Corporation, and Kingsport Housing and Redevelopment Authority (KHRA) would be vital in solving the problem of homelessness. These collaborative efforts have resulted in a dramatic increase in decent, safe and affordable housing units for individuals with mental illness.

Jeanne worked with the KHRA to secure the first regional HUD Shelter Plus Care continuum grant for supportive housing. The grant provided KHRA housing assistance that was matched with services from Frontier Health and Veterans Administration Medical Center. This grant provided the first regional housing designated for chronically homeless individuals. Thanks to this and numerous other collaborations with regional agencies, individuals with mental illness and co-occurring disorders now receive proper medication and case management, and some are now even homeowners. With Jeanne’s assistance the KHRA wrote the first Housing Opportunities for People with Aids (HOPWA) grant. This grant helps to provide rental assistance and other support services to the chronically homeless by providing funding for about 70 units of rental assistance. Jeanne was also instrumental in assisting the KHRA in successfully receiving a $11.9 million grant for the HOPE VI project in the Riverview community in Kingsport.
Through Jeanne’s efforts and advocacy, funding for additional housing projects over the years has been received through Tennessee Housing Development Agency HOME, Emergency Solution Grant, Housing Trust Fund, and Homeless Prevention and Rapid Re-Housing Program, Federal Home Loan Bank Affordable Housing and American Dreams Programs, HUDs Continuum of Care, SSVF, Housing Opportunities for People with Aids, Veterans Grant and Per Diem and Supportive Services for Veterans and Families. In addition there have been significant increases in the supervised housing units, independent congregate living, rental housing, rental vouchers, and home ownership, all due to the regional collaborations facilitated by Jeanne Price. Over the past 14 years, her efforts have contributed to the creation of 3,833 units of housing including rental units, supervised units, independent congregate units, rental vouchers and home ownership despite the obstacles of a struggling economy and declining employment.

Additionally, Jeannie has assisted other service providers in leveraging $172,000,000 in funding for Region I.

Jeanne’s leadership as the Region I Housing Facilitator helped solidify the Appalachian Regional Coalition on Homelessness (ARCH) as a regional leader in the fight against homelessness. She attends the monthly Board of Directors meetings, and meetings with service providers at least monthly. “ARCH has given me the opportunity to work with various organizations to educate the public on mental illness and the need for appropriate housing for everyone.” In October 2012, at the Governors Housing Summit sponsored by the Tennessee Housing Development Agency, Jeanne received a nomination for one of Tennessee’s Best Awards for outstanding advocacy in recognition of her efforts in developing and advancing housing.

In September of this year Jeanne’s hard work and dedication were again recognized when she was selected by the Tennessee Department of Mental Health and Substance Abuse Services to provide leadership to the Regional Housing Facilitators in the new role of **Director of Regional Housing Facilitators for the Tennessee Department of Mental Health**. In this role Jeanne will be a consultant, trainer, advisor, and resource conduit for the 7 Regional Housing Facilitators throughout the state, assisting them to increase their capacity to develop safe, affordable, permanent housing options. While her daily activities will be supervised and managed by Frontier Health, she will report to the Assistant Commissioner of DMHSAS, Division of Mental Health Services.
Frontier Health is proud to recommend Ms. Jeanne Price to the Tennessee Association of Mental Health Organizations as a candidate for the 2017 Dorothea Dix Professional Service Award. We believe that her prior and continued advocacy for the chronically homeless individuals in our region more than qualifies her for this award.
**Official Nomination Form**

Complete one nomination form for each entry. Duplicate the form for additional entries.

Online entry form for General Awards: https://www.surveymonkey.com/r/D6BOY7W
Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/BCO92YT

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**TAMHO**
tennessee association of mental health organizations

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**ADDRESS**
42 Rutledge Street
Nashville, TN 37210

**PHONE**
615-244-2220

**FAX**
615-254-8331

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Please indicate the Award Category and any applicable sub-category(ies) for which this nomination is being submitted for consideration.

- [ ] Frank G. Clement Community Service Award
- [ ] Dorothea Dix Professional Service Award
- [ ] Personal Courage Award
- [ ] Distinguished Service Award
- [ ] Media Award
  - Print or Electronic Media
  - Best Use of Social Media
  - Best Newsletter
- [ ] Program of Excellence Award
  - Consumer Advocacy
  - Family Advocacy
  - Health Information Technology
  - Service Innovation
  - Other:

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**NOMINEE INFORMATION**

**PLEASE ACCEPT THE FOLLOWING NOMINEE FOR CONSIDERATION OF THE TAMHO AWARD CATEGORY INDICATED ABOVE.**

<table>
<thead>
<tr>
<th>Name</th>
<th>Becky Stoll</th>
<th>Name</th>
<th>Dr. Bob Vero</th>
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<tr>
<td>Title</td>
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<td>Title</td>
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<tr>
<td>Email</td>
<td><a href="mailto:becky.stoll@centerstone.org">becky.stoll@centerstone.org</a></td>
<td>Email</td>
<td><a href="mailto:david.schrader@centerstone.org">david.schrader@centerstone.org</a></td>
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**NOMINATOR INFORMATION**

**PLEASE INDICATE THE NAME AND CONTACT INFORMATION FOR THE PERSON SUBMITTING THE NOMINATION.**

<table>
<thead>
<tr>
<th>Name</th>
<th>Dr. Bob Vero</th>
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<th>David Schrader</th>
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<td>Title</td>
<td>CEO</td>
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For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

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**NOMINATION SUBMISSION DEADLINE:** September 27, 2017
Category: Dorothea Dix Professional Service Award

Nominee information: Becky Stoll / Vice President for Crisis and Disaster Management / Centerstone / 1921 Ransom Place / Nashville, TN 37217 / 615-460-4481 / becky.stoll@centerstone.org

Nominator information: Dr. Bob Vero / CEO / Centerstone / 1921 Ransom Place / Nashville, TN 37217 / (reach Bob via David Schrader at 615-460-4148 / david.schrader@centerstone.org)

Please provide an overview, based on the criteria for your chosen award category, of the contributions made by your nominee to support consideration for the award.

Becky Stoll, LCSW, CTS, Vice President for Crisis and Disaster Management at Centerstone, has dedicated three decades to the cause of providing exceptional behavioral health care to those in greatest need. From executive roles to in-the-trenches, on-the-ground situations alike, she continues to lead humbly and effectively a variety of crisis and suicide prevention efforts that are changing lives and, indeed, saving lives every day.

Taking into account her long-established and ongoing commitment to improving the mental health care delivery system, Ms. Stoll is well-deserving of this nomination for the TAMHO Dorothea Dix Community Service Award. More specifically her recent pioneering work with the Zero Suicide in Health and Behavioral Health Care Initiative has helped make a positive difference on local, national and international levels.

Upon receiving a bachelor’s degree from Tennessee State University, Becky proceeded to spend thirteen years providing clinical and administrative oversight as Director of Admissions for a 250-bed inpatient psychiatric facility. Combining that experience with a master’s degree in Social Work from the University of Tennessee, Stoll joined Centerstone and now oversees operations across the continuum of Crisis Services. She also leads the Crisis Management Strategies team that provides disaster preparation and response plans to a wide variety of organizations.

Time and again throughout her career, Becky has been among the first people to arrive in a crisis situation. During the devastating floods of 2010 in Middle Tennessee, she was on the ground actively seeking those in need and providing relief counseling. Stoll was integral in the creation of the Tennessee Recovery Project, a program funded by FEMA in which counselors went door-to-door seeking flood survivors who needed emotional support and recovery education.

Further, her caring efforts routinely, albeit quietly, cross the Tennessee border. Becky went to New York after September 11 to serve people and provide necessary counseling, relief and guidance. In the wake of Hurricane Katrina, she visited Louisiana and other impacted communities, and also journeyed to China following a devastating tsunami.

Elsewhere, her administrative successes are as remarkable as those defining moments in the trenches. In her leadership of Centerstone Crisis Services, Becky guides a professional hotline staff that helps people around the clock who are wrestling with suicidal thoughts or depression, ever ensuring they receive the necessary follow-up, connections to additional resources and more. All told, Stoll has been instrumental in developing a world-class team that handles incoming calls to nine local and national crisis hotlines.
These key hotlines include the National Suicide Prevention Line, Tennessee Hopeline and Tennessee Statewide Crisis line. Centerstone Crisis Services assists military service members and their families on the Courage Beyond crisis line, helps teenagers and young adults through the Dawson McAllister Network's TheHopeLine and provides support through a Solutions EAP line. Becky's team also helps current and former National Football League players, coaches, league staff and their families as one of two providers nationwide selected to operate the NFL Life Line.

More recently, Becky Stoll has played a key role in transforming the larger state of behavioral health as an active member of the Zero Suicide Advisory Group. Through that involvement, Centerstone is part of the Zero Suicide in Health and Behavioral Health Care initiative. Its proposition is that suicide deaths among those under care are preventable, and that zero suicides should be the goal of health systems.

Subsequently, Becky has led all Centerstone service lines in Tennessee to become fully operational in the Clinical Pathway for Suicide Prevention. Suicide prevention measures are more so than ever a staff priority at all levels across the continuum of care. These include implementing best practices around screening/assessing for suicide risk, counseling on access to lethal means, development of crisis management plans, increasing treatment frequency and monitoring those identified as high risk for suicide.

The outcomes are duly encouraging. There has been a 64% reduction in suicides during the first two years of implementing the clinical pathway.

As studies show an increasing number of patients visiting emergency rooms due to a suicide attempt and a decreasing number of emergency rooms in the U.S. (down 15% nationally), Becky's team has also developed strategic collaborations with select emergency departments, inpatient psychiatric facilities and primary care physicians in Tennessee. The goal is to educate each on how to integrate a standardized suicide risk assessment tool and refer patients to appropriate services.

At pilot locations in Springfield, Gallatin and Clarksville, early results of these new grant-funded services showed great success. A higher number of clients have been linked to follow-up care, and no subsequent suicide attempts were reported.

These suicide prevention victories in Tennessee have broadened Stoll's platform. In the past three years she has shared her passion and expertise on the topic in Washington, D.C. (per White House invitation) as well as in England and Australia and via interviews with U.S. News & World Report and National Public Radio.

Of further note, Becky serves or has served as mental health faculty for the American Red Cross, Clinical Director for the Nashville Fire Department's Critical Incident Stress Management team, Chair of the State Disaster Mental Health Response Committee and Consultant and Trainer for the Airline Pilots Association (ALPA), the Association of Flight Attendants and US Airways.

All told, Becky Stoll is synonymous with innovation in crisis response and suicide prevention in today's behavioral health industry. While her down-to-earth nature may sometimes belie her achievements, she is to be commended as a recognized leader among and true mentor to crisis professionals around the world.

###
Distinguished Service Award

Four Nominations Received

Rank with 0, 1, 2, 3, or 4 (4 = most deserving / 1 = least deserving / 0 = not suited for consideration or recognition in this category)

David Manning
Brad Nunn
Kathleen Strahan
Junes Winston
Official Nomination Form

Complete one nomination form for each entry. Duplicate the form for additional entries.
Online entry form for General Awards: https://www.surveymonkey.com/r/37RKZ2W.
Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/3CD8ZYT.

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ADDRESS 42 Rutledge Street
Nashville, TN 37210
PHONE 615-244-2220
TOLL FREE IN TN 800-568-2642
FAX 615-254-8331

NOMINEE INFORMATION
PLEASE ACCEPT THE FOLLOWING NOMINEE FOR CONSIDERATION OF THE TAMHO AWARD CATEGORY INDICATED ABOVE.

Name Dr. David Manning
Title Staff Psychiatrist
Affiliation Helen Ross McNabb Center
Address 201 W. Springdale Ave
City Knoxville
State TN
Zip Code 37917
Telephone 865-541-6676
Facsimile
Email david.manning@mcnabb.org

NOMINATOR INFORMATION
PLEASE INDICATE THE NAME AND CONTACT INFORMATION FOR THE PERSON SUBMITTING THE NOMINATION.

Name Jerry Vagnier
Title President/CEO
Affiliation Helen Ross McNabb Center
Address 201 W. Springdale Ave.
City Knoxville
State TN
Zip Code 37917
Telephone 865-329-9169
Facsimile
Email jerry.vagnier@mcnabb.org

All nominations meeting the established award criteria are welcome for review and consideration.
For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

NOMINATION SUBMISSION DEADLINE: September 27, 2017
Distinguished Service Award

For more than 25 years Dr. David Manning has worked with the Helen Ross McNabb Center to achieve its mission of “improving the lives of the people we serve.” Dr. Manning began his career as a staff psychiatrist at the Helen Ross McNabb Center in 1991. Since then, his leadership abilities and dedication to quality services in mental health care earned him the position of Medical Director for Adult Mental Health Services. Now, Dr. Manning serves as an adult staff psychiatrist with the Center.

Dr. Manning is known and admired for his gentle and kind manner in working with staff and patients. The Helen Ross McNabb Center has been very fortunate to have a psychiatrist who is highly respected among his peers as well as by his patients. He is an exceptional psychiatrist as well as an advocate in the mental health field.

Dr. Manning serves children and adults with persistent mental illness and leads teams of medical professionals to a high standard of care. His allegiance to the mental health care field is evident through his loyalty and innovative approaches to providing quality and compassionate care to those in our community with the most debilitating conditions and the fewest resources. A look at Dr. Manning’s many years of service through the Helen Ross McNabb Center shows a trend: he is always the first in the community to volunteer his clinical insight to developing new and innovative services that ultimately provide greater access to care and greater outcomes for clients.

Dr. Manning’s impact on the Helen Ross McNabb Center and the East Tennessee community are far reaching. First, he initiated, and served through clinical leadership, the first Program for Assertive Community Treatment (PACT) in East Tennessee. This program is designed to help adults with severe and persistent mental illnesses reduce or eliminate symptoms and hospital visits and increase independence and community tenure. PACT’s intensive care is available 24 hours per day/seven days per week and services are delivered in the community. This program is often referred to as “a hospital with no walls.”

Next, he was integral in developing the Crisis Stabilization Unit (CSU). The CSU is a non-hospital, residential service that renders short-term stabilization services 365 days a year, around the clock, to adults experiencing a behavioral health crisis. The CSU produces successful outcomes in diverting psychiatric hospitalizations for thousands of individuals each year.

Finally, he championed the use of telepsychiatry, which allows the Center to serve a greater population. Dr. Manning pioneered a partnership to provide telepsychiatry services with a sister TAMHO agency so that clients in rural communities can have access to a psychiatrist. The shortage of psychiatrists across the country is a considerable barrier to treatment. Numerous sites across the country have implemented telemedicine programs for psychiatry, enabling psychiatrists to consult with patients in other locations via the internet. Dr. Manning knew that this program could increase access to care in a cost-effective manner while improving outcomes and quality of care.
During his time as Medical Director, the Helen Ross McNabb Center grew from a one county footprint to coverage in 25 counties. The Center’s workforce also increased from 300 to nearly 1,000 in that time.

Dr. Manning’s contributions to the health care field have greatly improved vulnerable lives in our community by developing effective practices and programs. Those most at risk often do not have adequate access to care because of insurance or financial barriers. Dr. Manning always works diligently to find ways to treat clients who cannot afford care.

In response to the need for access to care, Dr. Manning was intimately involved in designing the Helen Ross McNabb Center’s indigent care program. The program is designed to provide outpatient mental health care services to the indigent, uninsured population in our community. The program seeks to provide medication management services to individuals exhibiting mental health symptoms and assist clients in obtaining eligibility for long term care. The ultimate goal is to reduce barriers to needed treatment.

In addition to Dr. Manning’s contributions to improving the health outcomes for uninsured adults in East Tennessee, he has also improve the quality of care by pioneering the use of psychiatric nurse practitioners. Psychiatric nurse practitioners are advanced practice registered nurses who provide a full spectrum of psychiatric care: assessing, diagnosing and managing the prevention and treatment of psychiatric disorders and mental health problems.

Under Dr. Manning’s supervision, the Helen Ross McNabb Center was the first mental health agency in the Knoxville community to acknowledge the valuable role that psychiatric nurse practitioners could provide within our agencies. By utilizing psychiatric nurse practitioners, the Center is able to effectively treat more clients and provide appropriate attention for each. The initiative to grow and use psychiatric nurses improves access to care, the quality of care and supports a continuum of services. Dr. Manning readily shares his experience and knowledge in engaging and managing nurse practitioners in the community mental health setting with other TANH member agencies.

On a day-to-day basis Dr. Manning serves as a mentor and a leader. Among his greatest achievement is the respect and admiration he garners from his patients and his peers. He has the unique ability to work well with all audiences. His compassionate and gentle approach with those he serves and works with creates an atmosphere of trust and professionalism.

The Helen Ross McNabb Center is known for providing excellent care to people with mental health needs and Dr. Manning has helped create this reputation. For these reasons, we believe Dr. David Manning is an excellent candidate for the 2017 Distinguished Service Award.
Official Nomination Form

Complete one nomination form for each entry. Duplicate the form for additional entries.
Online entry form for General Awards: https://www.surveymonkey.com/r/3JERQZW.
Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/3CD8ZRT.

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☐ Other:

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ADDRESS 42 Rutledge Street
Nashville, TN 37210
PHONE 615-244-2720
TOLL FREE IN TN 800-568-2642
FAX 615-254-8311

nominee information
Please accept the following nominee for consideration of the TAMHO Award Category indicated above.

NAME: Dr. Brad Nunn
TITLE: V.P. of Quality Improvement
AFFILIATION: Centerstone
ADDRESS: 1921 Ransom Place
CITY: Nashville
STATE: TN
ZIP CODE: 37217
TELEPHONE: 615-463-6657
FACSIMILE: N/A
EMAIL: brad.nunn@centerstone.org

NOMINATOR INFORMATION
Please indicate the name and contact information for the person submitting the nomination.

NAME: Dr. Bob Vero
TITLE: CEO
AFFILIATION: Centerstone
ADDRESS: 1921 Ransom Place
CITY: Nashville
STATE: TN
ZIP CODE: 37217
TELEPHONE: 615-460-4148
FACSIMILE: N/A
EMAIL: david.schroeder@centerstone.org

All nominations meeting the established award criteria are welcome for review and consideration.

For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

NOMINATION SUBMISSION DEADLINE: September 27, 2017
**Category:** Distinguished Service Award

**Nominee information:** Dr. Brad Nunn / Vice President of Quality Improvement / Centerstone / 1921 Ransom Place / Nashville, TN 37217 / 615-463-6657 / brad.nunn@centerstone.org

**Nominator information:** Dr. Bob Vero / CEO / Centerstone / 1921 Ransom Place / Nashville, TN 37217 / (reach Bob via David Schrader at 615-460-4148 / david.schrader@centerstone.org)

**Please provide an overview, based on the criteria for your chosen award category, of the contributions made by your nominee to support consideration for the award.**

Brad Nunn, Ph.D., is Vice President of Quality Improvement at Centerstone and has spent thirty years emphasizing better service and outcomes in Middle Tennessee’s behavioral health care industry. A dynamic and soft-spoken leader, he has consistently guided successful change efforts to benefit clients in his roles as a practicing psychologist, clinical supervisor, data analytics advocate, board chair, managed care executive, quality improvement innovator and sought after committee member.

Working effectively behind the scenes on key issues ranging from patient rights and suicide prevention to research, telehealth and value-based care initiatives, Dr. Nunn is highly regarded by mental and physical care providers alike. His exemplary and expanding contributions to quality improvement are increasingly recognized, inspiring this nomination for a 2017 TAMHO Distinguished Service Award.

Nunn received a doctorate in Psychology from Auburn University in 1987 and soon after began performing direct service duties at Centerstone. These included individual, marital and group therapy, crisis intervention and adult psychological evaluations. He was named Vice President of Quality Improvement and Chief Psychologist in 1997. By 2002, Brad was serving as Chair of the Centerstone Institutional Review Board, which he helped establish to safeguard the rights and welfare of clients.

Brad was also an early advocate for the value of data analytics to assess care and improve outcomes, hiring Centerstone’s first dedicated data analyst, and helping build a research and analytics department that would become the nationally known Centerstone Research Institute. He then broadened his industry experience by spending five years as Chief Clinical Officer for Advantage Behavioral Health, a managed care organization owned by Centerstone.

Of further note, Dr. Nunn served from 2004 to 2006 as Chair of the Tennessee Association of Mental Health Organizations (TAMHO) Clinical Services Committee. He worked to improve the overall quality of behavioral health services delivered by TAMHO member organizations and to promote their adoption of research-based behavioral health best practices and models of care. He also serves as a member of the TAMHO Episodes of Care Workgroup, focused on implementation of a system transformation initiative begun by Governor Haslam in 2013.

Nunn has also served as a data panel member for the National Action Alliance for Suicide Prevention’s “Zero Suicide in Health and Behavioral Health Care” initiative. This led to his leadership role in the development of a Suicide Prevention Clinical Pathway at Centerstone. That effort has gained national attention and already resulted in a 64% reduction in Centerstone client suicides during the first two years of implementing the clinical pathway in Tennessee.
In 2016, Brad’s reputation as a quality improvement champion led to his invitation to become the sole Behavioral Health member of the Quality Impact Transformation Advisory Board. Quality Impact is a Centers for Medicare & Medicaid Services-funded practice transformation network in the southeastern United States working to help practices thrive in a value-based care delivery environment.

Similarly, Dr. Nunn was asked to join a National Committee for Quality Assurance (NCQA) Telehealth Expert Panel to advise NCQA on the inclusion of telehealth in the Healthcare Effectiveness Data and Information Set (HEDIS) performance measurement.

In 2017, Brad was recognized by Nashville Business Journal with a Health Care Heroes award, given to “business leaders setting the pace in Nashville’s powerhouse health care industry.”

Today, Brad’s work as Vice President of Quality Improvement at Centerstone is defined by maintaining and analyzing performance data to provide feedback to management regarding whether care and services meet the expectations of customers. He serves as liaison between clinical leadership and analytics, provides leadership to the Quality Improvement department and oversees the Health Information Management team. Three decades into his career, Dr. Nunn’s passion for quality care continues to help more and more people.

He says, “Although I sometimes miss experiencing the good feeling that goes with seeing the positive results and gratitude of persons you have worked with directly, my hope is that my recent efforts can improve services for a much larger group of individuals.”

###
Official Nomination Form

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Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/3CDQZYT.

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tamho
tennessee association of mental health organizations

NOMINEE INFORMATION
PLEASE ACCEPT THE FOLLOWING NOMINEE FOR CONSIDERATION OF THE TAMHO AWARD CATEGORY INDICATED ABOVE.

<table>
<thead>
<tr>
<th>Name</th>
<th>Kathleen Strahan, RNC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
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<td>Affiliation</td>
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NOMINATOR INFORMATION
PLEASE INDICATE THE NAME AND CONTACT INFORMATION FOR THE PERSON SUBMITTING THE NOMINATION.

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All nominations meeting the established award criteria are welcome for review and consideration.
For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.
GENERAL AWARD CATEGORIES -- Official Nomination Form for the TAMHO Awards & Recognition Program

SUMMARY → DESIGN SURVEY → COLLECT RESPONSES → ANALYZE RESULTS

CURRENT VIEW

+ FILTER + COMPARE + SHOW

No rules applied

Rules allow you to FILTER, COMPARE, and SHOW results to see trends and patterns.

Learn more →

SAVED VIEWS (1)

Original View (No rules applied)

+ Save As

EXPORTS

+ →

SHARED DATA

No shared data

Sharing allows you to share your survey results with others. You can share all data, a saved view, or a single question summary.

Learn more →

+ Share All

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, September 26, 2017 11:56:37 AM
Last Modified: Tuesday, September 26, 2017 11:48:48 AM
Time Spent: 00:22:30
IP Address: 12.155.83.16

Page 1: TAMHO Awards and Recognition Program -- 2017 Call for Nominations

Q1
Please indicate the Award Category and any applicable sub-category(ies) for which this nomination is being submitted for consideration.

Distinguished Service Award

Q2
If you selected the TAMHO Media Award category, please indicate for which sub-category the nomination is to be considered.

Not applicable

Q3

NOMINEE INFORMATION

Name: Kathleen Strahan, RN/C
Title: Director of Nursing QA
Affiliation: Professional Care Services of West TN, Inc.
Address: 1987 Highway 51 S
City, State, Zip Code: Covington, TN 38029
Telephone: 901-475-3644
Facsimile: 901-476-2658
Email: kathy.strahan@pcsww.com

Q4

NOMINATOR INFORMATION

Name: David Cook, LPC-MHTR, ACS
Title: Director of Quality Assurance
Affiliation: Professional Care Services of West TN, Inc.
Address: 1987 Highway 51 S
City, State, Zip Code: Covington, TN 38029
Telephone: 901-475-3655
Facsimile: 901-476-2658
Email: david.cook@pcsww.com
Q5

Please provide an overview, based on the criteria for your chosen award category, of the contributions made by your nominee to support consideration for the award. Personal information (i.e., achievements, community service, offices held, interests, spouse, family, etc.) related to their contribution is welcomed.

The supporting document for this nomination will be sent under separate email to Teresa Figueas at TAIINO. Thank you.
Kathleen Strahan, RNC

A woman of conviction with a conscience for social justice; an assertive advocate for egalitarian human rights, especially for individuals challenged with a mental illness or intellectual disability; a compassionate nurse who daily provides that most basic of human interactions: caring — thereby tangibly manifesting the philosophy of Florence Nightingale; a person of intellectual honesty who deeply believes in her God-given purpose to better humankind; an effective utilizer of the interpersonal tools of collaboration and team work; an energetic and tireless leader who actively serves on many local and state-wide boards and committees; a devoted wife and mother; — these are the qualities and characteristics that capture the essence of Kathy Strahan, an unassuming yet remarkable woman who finds it humbling and somewhat mystifying to be nominated for this high honor — nevertheless a woman deservedly qualified for consideration for the 2017 TAMHO Distinguished Service Award.

Embedded in the fact that Kathy Strahan has been a practitioner of the healing art of nursing for forty-nine years is the implication of exactly what that means in practice. From the very beginning of her conscious life, Kathy knew what her calling was. The seed of nursing was planted by Kathy’s first role-model, her mother — a professional nurse — after witnessing her mother’s loving and gracious manner of caring for all people, particularly those with a mental illness who lived in the Maryland community where Kathy grew up. In Kathy’s own words, “Watching my mother - she was a wonderful role model — interact with the mentally ill in our community a seed was planted, and I knew that being a true advocate for the disadvantaged was my calling. It is second nature to me.”

Understanding how foundational this was for Kathy is to begin to appreciate Kathy’s essence and identity as a nurse who advocates for her patients. Beginning in 1968, early in her nursing career as an LPN, Kathy made her way from Maryland and spent three formative years at St. Elizabeth Hospital in Washington D.C., a large psychiatric institution where hundreds of mentally ill and infirmed individuals were institutionalized and “went to live out the rest of their lives”. St. Elizabeth Hospital was where Kathy’s strong sense of advocacy as a functional principle was ignited. Kathy puts it this way, “What has given me the most drive over the years is my experience working at St. Elizabeth, to treat people with kindness”.

In the intervening years Kathy traveled with her husband — a career military man — from Washington D.C. first to Texas then back to Maryland, and finally to Memphis, Tennessee — her husband’s final posting — where Kathy went to work at Memphis Mental Health Institute (MMHI) in 1984. Along the way, working in capacities such as OB-GYN and MED-SURG, and completing her RNC degree, Kathy was drawn to psychiatric units and to the people who populated those rooms, recollecting her years during childhood watching and learning from her mother. Kathy and her husband also found time to raise and nurture two sons, now adults.

Kathy’s strong sense of advocacy was not just ignited and fashioned only from her experiences at St. Elizabeth Hospital. Advocacy as a core principle became a personal matter to Kathy while raising and providing for the needs of an intellectually disabled son. To Kathy, caring and advocating are inextricably entwined. Indeed, the American Nurses Association identifies advocacy as a component of ethical nursing practice and as a philosophical principle.
underpinning the nursing profession in helping to assure the rights and safety of the patient. Kathy is a demonstrably excellent example of that philosophy in action in both her professional and personal life.

During her seven years at MMHI (1984-1991), Kathy’s nursing skills, leadership, interpersonal skills, and intellect were recognized and utilized throughout the institution, and Kathy quickly rose to positions of progressive responsibility from supervisor, to nurse manager, to Director of Admissions. As Director of Admissions, Kathy flourished and enhanced the working relationships between MMHI and other community partners, most notably the Memphis Police Department, and community housing and mental health agencies. Kathy was very instrumental in developing, implementing, and training Memphis and Shelby County law enforcement personnel in mental health crisis stabilization practices and protocols – a model program recognized throughout the state.

Kathy was enticed to join up with Professional Care Services in 1992 by Dr. Jim Causey, the Executive Director at that time. Kathy was tasked with writing a grant for a Mobile Crisis Response Team (MCRT) from the Department of Mental Health. After accepting the position as Director of Crisis Services for PCS, only then in his typical manner, putting no pressure on Kathy, did Dr. Causey inform her that a submission deadline loomed. Never one to shrink from a challenge, Kathy immediately set to work to complete the grant application. Thanks to Kathy’s efforts, PCS was awarded a grant in 1992 to establish a MCRT in Tipton, Lauderdale, and Fayette Counties. Today PCS is a recognized leader in the state for maintaining one of the lowest hospitalization rates, a fitting legacy to Kathy. As she did in Memphis and Shelby County, Kathy established professional and respected relationships with the Tipton County Sheriff’s Department, and other municipal law enforcement departments, training their personnel in mental health crisis protocols and QPR, something she continues to do and enjoy as part of her responsibilities.

For twenty-five productive years Kathy has worked faithfully and loyally for PCS. Despite being of age to qualify for and enjoy a well-deserved retirement, Kathy shows no signs of slowing down. Her energy and motivation remain high. Her heart for and commitment to compassionate caring and advocacy burns as brightly today as it first did at St. Elizabeth Hospital. Kathy currently holds the position of Director of Nursing QA, and she provides direct nursing care and mental health triage in the six outpatient clinics. Additionally, Kathy is a member of the PCS Senior Management Leadership Team where her wisdom, experience, and voice of advocacy are valued as inspirational and priceless assets.

Throughout her tenure with PCS, Kathy has ably served on a variety of community and state-wide boards and committees including: Tennessee Suicide Prevention Network; State of Tennessee Mental Health Disaster Team – rural West TN representative; Behavioral Health Initiatives (BHI) Advisory Board; Western Mental Health Institute (WMHI) Board of Trustees; Department of Mental Health Crisis Services Advisory Committee; Helen R. Tucker Adult Developmental Center Family Support Program Director; Lauderdale County Victim Abuse Prevention Investigation Team (VAPIT); Amanda’s Way Shelter for Abused Women and Children Board of Directors (nomination pending); NAMI Board Member – local chapter;
Tipton County Commission on Aging Board of Directors; St. William Catholic Church Finance Committee.

Countless people devote their lifetime to a chosen profession. They are fueled by a calling and sense of purpose, wanting nothing more than to contribute to making life a little better for others in some measureable way, expecting no particular praise or accolade. Kathy Strahan is such a person. Living out her deeply held convictions and calling not only to the nursing profession; but, more specifically, Kathy chose a career path to care and advocate for the mentally ill and intellectually disabled – a segment of the population often least preferred as a career path. The very act of nominating Kathy Strahan for the Distinguished Service Award is a validation of her lifetime of service, an honor to Kathy all its own.

Kathy Strahan’s role model might have been her mother, but in spirit there is kinship with Florence Nightingale. Nominee or not, Kathy will go on caring, advocating, and living out her clear calling – her essence – as reflected in her own words: “Being a true advocate for the disadvantaged is my calling. It is second nature to me; and, an advocate for people becoming sensitized to mental disorders. We have come a long way but there is much left to be done.” This is what distinguishes Kathy.
Hi Teresa,

Thank you for your assistance. As instructed, attached is the supporting document for Kathy Strahan’s nomination that was partially completed through the online link. PCS is very pleased to put forth the name of Kathy Strahan to be considered for the Distinguished Service Award. I think the attached document will reflect that. No doubt many other equally deserving nominees for this award will be submitted as well.

Note: the word count of the attached document totals 1,308 words, not including the name at the top of page 1. According to the instructions the maximum word count allowable is 1,350 words, so I believe the document is in compliance with that condition.

Please let me know if you have any questions.

Many thanks,
David

David Cook, M.A., LPC-MHSP, ACS
Director of Quality Assurance
Professional Care Services of West TN, Inc.
1997 Highway 51 S
Covington, TN 38019
Direct Phone: 901-475-3565
david.cook@pcswn.org
**Official Nomination Form**

Complete one nomination form for each entry. | Duplicate the form for additional entries.  
Online entry form for Program of Excellence Awards: [https://www.surveymonkey.com/r/2CDBZYT](https://www.surveymonkey.com/r/2CDBZYT).

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**ADDRESS**
42 Rutledge Street
Nashville, TN 37210
PHONE 615-244-2220
TOLL FREE IN TN 800-568-2642
FAX 615-254-8331

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**Nominee Information**

**Nomineee Information**

**Name:** June Winston  
**Title:** Executive Director  
**Affiliation:** Lowenstein House, Inc  
**Address:** 821 S. Barksdale  
**City:** Memphis  
**State:** TN  
**Zip Code:** 38114  
**Telephone:** 901-274-5986  
**Facsimile:** 901-274-6927  
**Email:** ashlee.olive@lowensteinhouse.com

**Nominator Information**

**Name:** Bonnie Oliver Brandow  
**Title:** Board Chairman  
**Affiliation:** Lowenstein House, Inc  
**Address:** 821 S. Barksdale  
**City:** Memphis  
**State:** TN  
**Zip Code:** 38114  
**Telephone:** 901-488-5363  
**Facsimile:** 901-878-6907  
**Email:** brandon@bellsouth.net

All nominations meeting the established award criteria are welcome for review and consideration.

For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

**Nomination Submission Deadline:** September 27, 2017
IT IS NOT MANDATORY THAT NOMINATION INFORMATION BE PROVIDED ON THIS FORM. ATTACHMENTS TO THIS APPLICATION ARE ACCEPTABLE AS LONG AS THE FIRST PAGE OF THE OFFICIAL NOMINATION FORM IS COMPLETED AND SUBMITTED WITH YOUR OVERVIEW OF NO MORE THAN 1,350 WORDS—THAT'S THREE PAGES WITH APPROXIMATELY 450 WORDS PER PAGE USING A TIMES NEW ROMAN 12PT FONT).

Online entry form for General Awards: https://www.surveymonkey.com/r/37FHDZV.

Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/3CD2YD.

NOMINATION SUBMISSIONS MUST BE LIMITED TO THE 1,350 WORD LIMIT (THREE 8½” X 11” PAGES). NOMINATIONS EXCEEDING THE LIMITATION WILL NOT BE CONSIDERED.

Please provide an overview, based on the criteria for your chosen award category, of the contributions made by your nominee to support consideration for the award. Personal information (i.e., achievements, community service, offices held, interests, spouse, family, etc.) related to their contributions is welcomed.

Nominee Name: June Winston

Please indicate the award category for this nomination:

☐ Frank G. Clement Community Service Award  |  ☐ Dorothea Dix Professional Service Award  |  ☐ Personal Courage Award  |  ☐ Distinguished Service Award  
Media Award: ☐ Print or Electronic Media – Large Market - ☐ Print or Electronic Media – Small Market - ☐ Best Use of Social Media - ☐ Best Newsletter

OVERVIEW Please See Separate Attachment
Nominee Name: June Winston

Award Category: Distinguished Service Award

Submitted: September 27, 2017

OVERVIEW

The Lowenstein House of Memphis, TN was founded in 1977. It was modeled after the Fountain House in New York City and was the first psychosocial rehabilitation facility in the State of Tennessee utilizing the clubhouse model, in which participants are “members” of a club, as opposed to “clients” or “patients.” The agency was originally housed in the historic Lowenstein Mansion, but in 1990 moved to its current location, 821 S. Barksdale in Midtown, Memphis.

During Lowenstein House’ forty years of operation, June Winston has been at the helm of its service and success as the Executive Director for thirty years and has been with the agency for a total of thirty-three years. Her longevity can be traced to her passion for humankind, her advocacy for mental health support and recovery, and her dedication to Lowenstein House—a place of HOPE.

Ms. Winston, a trailblazer in her own right, began her career at Southern Illinois University and received a Bachelor’s Degree in Psychology pursuant to her graduation. She worked on her master’s in Rehabilitation Counseling at Southern Illinois University’s Rehabilitation Institute and was employed during her time there as a counselor for runaway youth, a job skills trainer for economically disadvantaged youth and a vocational counselor for adults with mental illness.

June Winston began her tenure at Lowenstein House in 1984 as the Program Director and was promoted to Executive Director in 1987. Her formative career(s) in Illinois, in addition to her vocation with Lowenstein House, has amounted to thirty-six (36) years of dedication and commitment to advocacy and provision for consumers of mental health services.

Ms. Winston has invested over half of her adult life to the integration and operation of Lowenstein House’s programs, services, staff, and members; thereby, being recognized as one of the Tennessee Association of Mental Health Organizations (TAMHO) “Programs of Excellence” in 2015. Lowenstein House’s programs and services that garnered this prestigious award are continually being assessed and modified under the auspicious supervision and work ethics of its Executive Director, Ms. June Winston.

The programs and services consist of: commitment to the philosophy of support, education, recreation and mental health recovery for Lowenstein House participants; focus on each member’s strengths and abilities and not his/her illnesses; encouragement and support throughout their personal recovery; a comprehensive array of services designed to help members maintain stability, obtain job skills and live and work successfully in the community; four training units in which members can develop job/or basic living skills while attending the program—Food Services, Clerical/Computer Technology, Environmental Services and Peer Support; services of housing assistance, supported employment, individual counseling, support groups, Wellness Recovery Action Plan (WRAP) training, interpersonal skills training, adult basic education classes, and social/recreational activities.

Ms. Winston, along with her staff, has instituted the instilled the value of HOPE into every fabric of the agency. Their premise is, “We believe that HOPE, the belief that challenges the conditions related to one’s illness, can be overcome and is the foundation of recovery. A person’s recovery is built on his or her strengths, talents, coping abilities, resources, and inherent values. It is holistic, addresses the whole person and his/her community, and is supported by peers, friends, and family members.”
June Winston’s modus operandi of leadership is totally predicated on the social, vocational, support and educational activities of Lowenstein House that helps individuals start on their path towards wellness by focusing on four critical areas identified by Substance Abuse and Mental Health Services Administration (SAMHSA): Health, Home, Purpose, and Community. Ms. Winston’s staffing of recovery members who have received training skills, educated, qualified, trained and licensure managerial staff who possesses a passion for mental health services, people, recovery, and HOPE is just as important to the well-being of Lowenstein House’ members and the agency’s progress.

Each year, Ms. Winston oversees its Annual Thanksgiving Fundraising Banquet that was originally held at the Lowenstein House facility, but has now exceeded its capacity and even raised the levels of its benefactors and proceeds.

Because of all of the aforementioned programs and services of excellence that have been implemented and expanded under Ms. Winston’s longevity of leadership, a second location—Lowenstein House East, was opened in 2010.

Throughout the years, Ms. Winston has served on several boards and organizations in the community: the Board of Trustees of Memphis Mental Health Institute, the Southwest Tennessee Community College Advisory Board, the State of Tennessee Governor’s TennCare Roundtable, Magellan Health Services Advisory Council, President of the Board of Directors of the Disability Law and Advocacy Center, member of the City of Memphis Advisory Council on Disabilities and the Memphis Girl Scouts. She is currently President of the Psychiatric Rehabilitation Services Association – Tennessee Chapter. She recently served as Chair of Tennessee’s Region VII Mental Health Planning Council. In 2016, Ms. Winston was selected by the TN Commissioner of Mental Health to represent Tennessee on SAMHSA’s taskforce on Workforce Development and is now a member of the National Alliance on Mental Health (NAMI) Tennessee Board.

June Winston’s distinguish service has been her devotion to the mental health community, helping people live, work and recover from the disease of mental illness. Over the last three years, I have watched Ms. Winston grieve over the tragic death of her former Program Director of Recovery, walk with her brother Terry as he slowly died from a rare form of cancer, provide love, comfort and caretaking to her elderly and ill mother who died right after her brother in the same year. Through all the losses, pain, and sorrow, Ms. Winston never lost HOPE or wavered in her belief that as mental health professionals, it is our duty to inspire, encourage, empower and support the people we serve.
GENERAL AWARD CATEGORIES -- Official Nomination Form for the TAMHO Awards & Recognition Program

Answer questions about the nominee(s), the nominator, and the Nominees

Collector: Web Link 1 (Web Link)
Started: Wednesday, September 27, 2017 12:36:11 AM
Last Modified: Wednesday, September 27, 2017 12:33:31 AM
Time Spent: 00:09:20
IP Address: 167.209.202.161

Page 1: TAMHO Awards and Recognition Program -- 2017 Call for Nominations

Q1
Please indicate the Award Category and any applicable sub-category(ies) for which this nomination is being submitted for consideration.

Disenchanted Service Award

Q2
If you selected the TAMHO Media Award category, please indicate for which sub-category the nomination is to be considered.

Respondent skipped this question

Q3

NAME INFORMATION

Name: June Winston
Title: Executive Director
Affiliation: Leventstein House, Inc.
Address: 831 South Barndale
City, State, Zip Code: Memphis, TN 38114
Telephone: 901-274-5495
Facsimile: 901-276-6927
Email: adams.ober@leventsteinhouse.com

Q4

NAME INFORMATION

Name: Bonnie Oliver-Brandon
Title: Board Chairman
Affiliation: Leventstein House
Address: 831 South Barndale
City, State, Zip Code: Hampton, TN 38114
Telephone: (601) 276-8486
Facsimile: (909) 276-6927
Personal Courage Award

Three Nominations Received

Rank with 0, 1, 2, or 3 (3 = most deserving / 1 = least deserving / 0 = not suited for consideration or recognition in this category)

Kim Dunlap
Stacey Murphy
Amanda Wells
**Official Nomination Form**

Complete one nomination form for each entry. [Duplicate the form for additional entries.](https://www.surveymonkey.com/r/37FRO2W)


Online entry form for Program of Excellence Awards: [https://www.surveymonkey.com/r/QCBZYT](https://www.surveymonkey.com/r/QCBZYT).

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**NOMINEE INFORMATION**

Please accept the following nominee for consideration of the TAMHO Award Category indicated above.

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**NOMINATOR INFORMATION**

Please indicate the name and contact information for the person submitting the nomination.

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<th>Name</th>
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<tr>
<td>Affiliation</td>
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For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

---

**NOMINATION SUBMISSION DEADLINE:** September 27, 2017
GENERAL AWARD CATEGORIES -- Official Nomination Form for the TAMHO Awards & Recognition Program

**Questionnaire**

**Q1**
Please indicate the Award Category and any applicable sub-category(ies) for which this nomination is being submitted for consideration.

- Personal Courage Award

**Q2**
If you selected the TAMHO Media Award category, please indicate for which sub-category the nomination is to be considered.

- Not applicable

**Nominee Information**

- **Name:** Kim Dunlap
- **Title:** Housing Care Managed/Certified Peer Support Specialist
- **Affiliation:** Alliance Healthcare Services
- **Address:** 2500 Whitney Ave
- **City, State, Zip Code:** Memphis, TN 38127
- **Telephone:** 901-353-5440
- **Email:** kdunlap@alliance-hs.org

**Nominator Information**

- **Name:** Susan Bell
- **Title:** VP Clinical Services
- **Affiliation:** Alliance Healthcare Services
- **Address:** 2500 Whitney Ave
- **City, State, Zip Code:** Memphis, TN 38127
- **Telephone:** 901-353-7303
- **Email:** sbell@alliance-hs.org
Kim Dunlap is an ideal candidate for the Personal Courage Award. Ms. Dunlap, who has worked as a Certified Peer Support Specialist at Alliance Healthcare Services since 2009, has served her community in a variety of settings, excelling particularly in serving those experiencing homelessness with disabilities and with those experiencing serious mental illness within the Memphis jail system. Ms. Dunlap embodies everything a helping person should possess to truly make a lasting impact on the lives of those she serves, and on the community at large. She has demonstrated repeatedly a calm façade during crisis, uncompromised compassion, and an exquisite skill-set, all while continuing her own journey of recovery. Kim is a person who invites you close, whether you’re a client looking for support and a survivor’s story, or you’re a member of the community looking for resources, hope, or just a human connection. Currently Ms. Dunlap serves as a peer-support specialist for one of AHS’s single-site permanent supportive housing complexes, serving those who’ve experienced chronic homelessness with serious disabilities. In this capacity, she walks alongside those who are struggling to find their identity, their place in the community, and most of all, hope. Prior to this position Ms. Dunlap served as a case manager in Alliance Healthcare’s Mental Health Jericho Program. She began her own recovery in the Jericho Project prior to seeking her certification as a peer specialist and beginning her journey of helping others. Ms. Dunlap openly shares her story of recovery, modeling strength, vulnerability, honesty, and growth. She tells the truth about how hard it is, and she tells the truth that it is possible. Anyone familiar with the early development of the Jericho Project is likely to have seen Ms. Dunlap’s courage and generosity when she agreed to share her story in the first Jericho documentary film. Ms. Dunlap exudes empathy, compassion, and competence in her every interaction, and represents Alliance Healthcare Services with distinction in numerous capacities, always stepping up whenever asked. She is a fierce advocate even in intimidating circumstances, and always, always puts the needs of those she serves above any other priority. She has stood by her clients as they sought to gain the motivation to seek recovery and as they celebrated their successes, which for many ended their homelessness. And she has been by their side when the years of living on the street has compromised their health and resulted in a death far too early. All who know Ms. Dunlap have witnessed her ferocious dedication to those she’s tasked to support, and courageous transparency in sharing her own path through recovery. She is rare, and exquisitely valuable to her agency, her community, and anyone who has the pleasure to know her. She deserves the distinction of the Personal Courage Award for her years of dedicated service and for all the lives she has touched.
Official Nomination Form

Complete one nomination form for each entry. | Duplicate the form for additional entries.
Online entry form for General Awards: https://www.surveymonkey.com/r/37FBRO2W.
Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/3CB82Y.

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ADDRESS 42 Rutledge Street
Nashville, TN 37210
PHONE: 615-244-2220
TOLL FREE IN TN 800-568-2642
FAX: 615-254-8331

nominee information

please accept the following nominee for consideration of the TAMHO award category indicated above.

Name Stacey Murphy
Title
Affiliation
Address
City
State
Zip Code
Telephone
Facsimile
Email

nominator information

please indicate the name and contact information for the person submitting the nomination.

Name Anthony Fox
Title
Affiliation TMHCA
Address
City
State
Zip Code
Telephone
Facsimile
Email

All nominations meeting the established award criteria are welcome for review and consideration.

For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

nomination submission deadline: September 27, 2017
The TAMHO Personal Courage Award

Nominator Information:

Anthony Fox
Tennessee Mental Health Consumers' Association
Chief Executive Officer
3931 Gallatin Pike
Nashville, Tennessee 37216
(615) 835-2223 main
(615) 810-9451 fax
Email: afox@tmhca-tn.org

Personal Courage Award Nominee: Stacey Murphy

The Leadership of TMHCA is honored to nominate Stacey Murphy for the TAMHO Personal Courage Award.

Stacey Murphy is the Chief Operations Officer of the Tennessee Mental Health Consumers' Association (TMHCA), Tennessee’s only, and one of the nation’s only agencies owned and operated by consumers/survivors/ex-patients (c/s/x) of mental health services. As COO, Stacey oversees daily operations of TMHCA’s programs that offer a wide array of services to over 10,000 Tennesseans annually. Her duties at TMHCA consist of the following:

- Review financial statements, program activity reports, and other performance data to measure productivity and goal achievement and to determine areas needing cost reduction and program improvement.
- Responsible for the day-to-day operations of all programs and departments.
- Assist in coordinating organization’s financial and budget activities to fund operations, maximize investments, and increase efficiency.
- Establish and implement departmental policies, goals, objectives, and procedures, conferring with board members, organization officials, and staff members as necessary.
- Determine staffing requirements, and interview, hire and train new employees, or oversee those personnel processes.
- Monitor multiple agency programs to ensure that they efficiently and effectively provide needed services while staying within budgetary limits.
- Agency Administrator for multiple systems that include: payroll, AP/AR, staffing time and expense reporting, Relias Learning System, insurance carriers, and pension accounts.
- Acting liaison with financial, legal, and IT operations.

Stacey also represents TMHCA on many boards and committees and acts as a surrogate during the absence of the CEO of TMHCA at the TAMHO Board of Directors meetings.

Stacey began her career serving others in 2005 at OPEN ARMS CHRISTIAN MINISTRIES in Switz City, Indiana working with children in the group home and foster care settings. In 2005 she co-founded Nehemiah house of Indiana in Linton, Indiana. The Nehemiah house helped chronically homeless individuals gain support, jobs, housing and security in life. Every day Stacey gave others like her hope and a positive outlook for the future.

After coming to Tennessee Stacey worked at the Center for Independent Living for Middle Tennessee. At the CIL she assisted people with disabilities with housing, benefits and coordination of care along with just being a mentor and peer. While at the CIL Stacey obtained her Bachelor of Science, Liberal Studies from Belmont University graduating Cumme Laude.

Stacey is a very courageous person. She speaks openly when asked about her ongoing battle and struggles brought about by mental health issues. She testifies openly about multiple suicide attempts and multiple psychiatric hospitalizations. Her experience guides others paths on what is many times a very difficult journey of mental health recovery. Her experiences, drive and fortitude exemplifies courageousness in facing personal challenges presented by mental illness in order to provide effective leadership, advocacy, and support for programs that serve others through the publicly-funded service delivery.

Stacey also is an individual who directly supports the recovery of a persons with mental illness through their efforts in such an outstanding and directed manner that she is worthy of special recognition.

Melissa Gerhardt, TMHCA West TN PeerLINK Director says "Stacey has shown true care and compassion for her staff while continuing to push all of us to reach our full potential. Stacey listens to the needs of others, while always keeping our members needs first and foremost. Stacey is always available to her staff, even when she herself is trying to do self-care. She is always positive and encouraging; always reminding us that who we are is not determined by our personal struggles but rather how we call overcome our struggles. It is a privilege to work with Stacey."
Nicole Norman, TMHCA West-Middle PeerLINK Director says "Stacey shows support for all of the TMHCA programs from the members served, employees, and leadership team. She takes time out to direct those around her with care and concern at the forefront of each interaction. Despite what’s going on for her personally, she shows the utmost professionalism and support to those who are in their own recovery process. Being led by Stacey has helped me believe in my own capabilities professionally as well as personally. I have firsthand felt the impact of her support and leadership through her inherent trust that in my own recovery I too will continually grow and learn more about myself as time progresses. This forgiving and empathetic spirit that she holds helps me get through my own difficult days and establish a greater strength to look forward to a brighter tomorrow. She has the ability to see things in myself that I don’t yet see. Her kind, genuine spirit helps guide me towards trusting myself in my recovery and seeing a more resilient light within myself. Stacey innately sees the strengths within others which makes her a leader who can shape and mold those around her due to her empathic understanding of what it means to be in recovery.”

As you see Stacey is qualified to receive this award and no one is more deserving of personal courage recognition. Stacey is devoted to TMHCA, its staff and members and the recovery movement.

In addition to being a super staff person, friend and colleague Stacey is a dedicated wife, mother and grandmother to Little J. It would be a mistake to not closely look at the requirements of this award and not strongly consider Stacey for this distinguished honor.
Official Nomination Form

Complete one nomination form for each entry. | Duplicate the form for additional entries.
Online entry form for General Awards: https://www.surveymonkey.com/r/ShDQ2W.
Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/3CD92YRT.

SOLICITATION:
Promotional materials and application forms are distributed to key staff of TAMHO regular, associate and affiliate member organizations.

SELECTION:
The TAMHO Awards and Recognition Committee evaluates each nomination using published criteria for each respective award. Committee recommendations regarding award recipients are presented to the TAMHO Executive Committee for final approval.

RECOGNITION:
Award recipients will be recognized at the TAMHO AWARDS AND RECOGNITION PROGRAM CEREMONY to be held on DECEMBER 12, 2017 at the Franklin Marriott Cool Springs Hotel, 700 Cool Springs Boulevard, Franklin, Tennessee.

THE AWARDS AND RECOGNITION COMMITTEE RESERVES THE RIGHT TO EXCLUDE ANY AWARD CATEGORY IF CRITERIA FOR SELECTION ARE NOT MET. NO MINIMUM NUMBER OF ENTRIES IS REQUIRED IN ANY CATEGORY FOR THE COMMITTEE TO MAKE ITS SELECTION.

ADDRESS 42 Rutledge Street
Nashville, TN 37210
PHONE 615-244-2220
TOLL FREE IN TN 800-568-2642
FAX 615-254-8331

OMICEAEE INFORMATION
PLEASE ACCEPT THE FOLLOWING NOMINEE FOR CONSIDERATION OF THE TAMHO AWARD CATEGORY INDICATED ABOVE.

Name Amanda Wells
Title
Affiliation
Address
City
State
Zip Code
Telephone 865-329-9147
Facsimile
Email michael.waltke@mcnabb.org

OMINATOR INFORMATION
PLEASE INDICATE THE NAME AND CONTACT INFORMATION FOR THE PERSON SUBMITTING THE NOMINATION.

Name Michael Waltke
Title Senior Director of Adult Outpatient Mental Health & Recovery Svs.
Affiliation Helen Ross McNabb Center
Address 201 W. Springdale Ave.
City Knoxville
State TN
Zip Code 37917
Telephone 865-329-9147
Facsimile
Email michael.waltke@mcnabb.org

All nominations meeting the established award criteria are welcome for review and consideration.

For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

NOMINATION SUBMISSION DEADLINE: September 27, 2017
Personal Courage

The personal courage award is presented to a person who exemplifies courageousness in facing personal challenges presented by mental illness and who has directly supported the recovery of a person with mental illness. The Helen Ross McNabb Center is fortunate to benefit from numerous clients who face and overcome personal challenges while helping those around them. But, for this award, one very special individual comes to mind.

We met Amanda Wells in June of 2012 when Lakeshore Mental Health Institute (LMHI) was preparing for closure. Amanda was 29 at the time, and this was her 6th inpatient admission due to psychosis and symptoms of catatonia. She was identified by LMHI as someone who would require months of inpatient psychiatric care and was subsequently referred to the State’s newly created Intensive Long-Term Support (ILS) Program as an alternative due to the pending hospital closure.

Just prior to her LMHI stay, Amanda was hospitalized elsewhere due to refusing to eat or move for several days. When her father attempted to force her to move, Amanda destroyed their apartment. Amanda was discharged from the previous hospital to the Mission b/c her family was unable to allow her to return home. She sat down on the sidewalk at the Mission and entered a catatonic state- not eating, drinking, or moving for 2 days. Amanda eventually developed a third degree sunburn and was admitted to LMHI.

Amanda had been inpatient at LMHI for the past 30 days when she was assessed for ILS eligibility. Her skin was still peeling from the sunburn, she was fairly non-verbal, and she had zero affect. She had also become violent while in the hospital when asked to help with chores or take medications. Amanda was simply “there.”

Amanda was admitted to ILS due to the severity of her symptoms, and for the first several months she was very non-responsive. Amanda often refused to eat or drink and was frequently taken to the ER for fluids. She was mostly non-verbal and did not engage with any of her peers or staff members. She frequently laid on the floor, refused to bathe, and would maintain one position for hours at a time.

Despite these behaviors, the ILS team refused to give up on Amanda and continued to encourage her throughout each day. The turning point occurred when Amanda met HRMC’s Peer Wellness Coach and decided that she could take control of her recovery. That same day she decided to begin attending therapy, participate in groups, and establish friendships with her peers. Amanda began to take pride in her appearance, and she became very active in the program’s groups/outings- often acting as a peer leader and support for other residents. Eventually, Amanda obtained a part-time job as a housekeeper outside of the program and won the Volunteer of the Month Award at Young-Williams Animal Shelter.

Amanda discharged from the ILS program after 3 years and has since maintained her successes in the community. Amanda has her own apartment that she maintains without assistance, she has reconnected with her parents, and she remains engaged in her recovery. Amanda continues to act as a peer support for current residents of the ILS program and often returns to assist with
groups/activities and provide encouragement. We believe that Amanda’s tenacity, strength, and dedication to her recovery make her an outstanding candidate for the personal courage award.
Media Award
Print or Electronic Media

One Nomination Received

Rank with 0 or 1 (1 = deserving of recognition / 0 = not suited for consideration or recognition in this category)

WBIR / Live at Five at Four
Official Nomination Form

Complete one nomination form for each entry. Duplicate the form for additional entries.
Online entry form for General Awards: https://www.surveymonkey.com/r/37FRO2W
Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/3CD82YT.

SOLICITATION: Promotional materials and application forms are distributed to key staff of TAMHO regular, associate and affiliate member organizations.

SELECTION: The TAMHO Awards and Recognition Committee evaluates each nomination using published criteria for each respective award. Committee recommendations regarding award recipients are presented to the TAMHO Executive Committee for final approval.

RECOGNITION: Award recipients will be recognized at the TAMHO AWARDS AND RECOGNITION PROGRAM CEREMONY to be held on DECEMBER 12, 2017 at the Franklin Marriott Cool Springs Hotel, 700 Cool Springs Boulevard, Franklin, Tennessee.

Please indicate the Award Category and any applicable sub-category(ies) for which this nomination is being submitted for consideration.

☐ Frank G. Clement Community Service Award
☐ Dorothea Dix Professional Service Award
☐ Personal Courage Award
☐ Distinguished Service Award
☐ Media Award
  ☐ Print or Electronic Media
  ☐ Best Use of Social Media
  ☐ Best Newsletter
☐ Program of Excellence Award
  ☐ Consumer Advocacy
  ☐ Family Advocacy
  ☐ Health Information Technology
  ☐ Service Innovation
  ☐ Other: __________________

THE AWARDS AND RECOGNITION COMMITTEE RESERVES THE RIGHT TO EXCLUDE ANY AWARD CATEGORY IF CRITERIA FOR SELECTION ARE NOT MET. NO MINIMUM NUMBER OF ENTRIES IS REQUIRED IN ANY CATEGORY FOR THE COMMITTEE TO MAKE ITS SELECTION.

ADDRESS: 42 Rutledge Street
           Nashville, TN 37210
           PHONE: 615-244-2220
           TOLL FREE IN TN: 800-568-2642
           FAX: 615-254-8331

nomination submission deadline: September 27, 2017

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NOMINEE INFORMATION
PLEASE ACCEPT THE FOLLOWING NOMINEE FOR CONSIDERATION OF THE TAMHO AWARD CATEGORY INDICATED ABOVE.

Name: WBIR/Live at Five at Four
Title: 
Affiliation: 
Address: 1513 Bill Williams Avenue
City: Knoxville
State: TN
Zip Code: 37917
Telephone: (865) 637-1010
Facsimile:
Email: news@wбир.com

NOMINATOR INFORMATION
PLEASE INDICATE THE NAME AND CONTACT INFORMATION FOR THE PERSON SUBMITTING THE NOMINATION.

Name: Houston Smelcer
Title: Vice President, Development & Government Relations
Affiliation: Helen Ross McNabb Center
Address: 201 W. Springdale Ave.
City: Knoxville
State: TN
Zip Code: 37917
Telephone: 865-329-9119
Facsimile:
Email: houston.smelcer@mcnabb.org

All nominations meeting the established award criteria are welcome for review and consideration.
For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.
Media Award

East Tennessee is fortunate to have multiple news outlets covering important topics in the region. For the 2017 TAMHO Media Award, however, one news station has stood out from the crowd for its ongoing, in depth coverage of behavioral health care issues as well as support for the behavioral health care community.

It’s not unusual for a television station to produce a series of stories on a specific topic, but in 2017, WBIR has gone above and beyond to address the opioid epidemic in Tennessee. Recognizing that Knox County is on track to see 300 drug overdose deaths this year, WBIR set out to create a conversation in the community.

“As Knoxville Police Department Chief David Rausch told 10News recently, if that many people were dying that often because of any other cause, such as shootings or car crashes, citizens would demand immediate action,” WBIR wrote about its series. “We hope this community-targeted project, called The OD Epidemic: Heartache, Hope, Help will raise the public’s awareness about the epidemic and spur citizens to act.”

Each weekday in July the station produced a story highlighting the drug overdose crisis. WBIR told stories of real people, including a woman who struggled with addiction for 27 years, even losing her mother to an overdose, before she attempted to intentionally overdose. They showed the ongoing struggles of children born with Neonatal Abstinence Syndrome. The station covered the impact the crisis has had on the Knoxville Police Department, which is responding to opioid overdoses almost daily.

In each of these stories, WBIR brought forth the human element, while also showing the impact in the community and highlighting services available to people who are struggling with addiction issues. Their coverage is unique because it focuses on people and services. It is not sensationalized and encourages community dialogue.

In addition to the television pieces, WBIR’s social media continued the discussion with thousands of people watching the videos, sharing the videos within their networks and commenting on the issues and their own struggles.

At the close of their series, the station partnered with the Metro Drug Coalition and the Knoxville Police Department to host a Drug Take Back Day. Nearly 350 pounds of medications were collected in just six hours.

While their coverage as part of the series ended on July 31, the station continues to commit itself to covering the crisis. In the last 12 months, the station has produced more than 60 stories relating to addiction and the opioid crisis.

WBIR’s support for the behavioral health care community does not stop with its addiction coverage. Two anchors from the station’s afternoon news program, Live at Five at Four, have partnered with the Helen Ross McNabb Center for years to promote two fundraising events that make an impact on the community.
The Beth Haynes 12 Days of Christmas online auction began in 2012 as a way for the Helen Ross McNabb Center to raise funds for the Center's Dear Santa program. The Dear Santa program provides Christmas to children who would otherwise not be able to celebrate. Every child in need served by the Center, and their siblings, receive donated gifts. Because many of the children have very little, their Christmas wish lists often consist of items to meet basic needs, such as shoes.

Beth Haynes and WBIR provide promotional support for this auction. They produce videos, with Beth featured as an elf, and provide air time to showcase the event's sponsors. Beth also chairs the 12 Days of Christmas online auction committee, working with more than a dozen other volunteers to solicit and collect donations. This event has raised more than $150,000 in five years.

Thanks to Beth's involvement, this auction continues to grow each year. Last year, the Center provided gifts and holiday parties to more than 1,500 East Tennessee children in need. This was made possible by the online auction and the money raised from the community.

Finally, Russell Biven partnered with the Center in 2005 to headline the Russell Biven Summer Clayfest Tournament. Each year the Clayfest draws nearly 300 participants. The tournament benefits mental health, addiction and social services in East Tennessee provided by the Helen Ross McNabb Center. Russell spends each day of the tournament talking with participants and partaking in the activities.

Because of Russell's involvement, promotion of the event and willingness to engage the community in discussions around behavioral health needs, this event continues to grow. Each of the past several years the tournament has raised nearly $50,000. These funds go back into the community to support programs for people in need.

WBIR continues to make outstanding contributions to Tennessee's behavioral health system and the people it serves. The station covers the difficult stories with compassion and supports the community. The station is deserving of the 2017 TAMHO Media Award.
AWARDS & RECOGNITION PROGRAM

Media Award
Best Use of Social Media

No Nominations Received in this Category

No Action Required
NO Best Use of Social Media MEDIA SUBMISSIONS
Media Award

Best Newsletter

One Nomination Received

Rank with 0 or 1 (1 = deserving of recognition / 0 = not suited for consideration or recognition in this category)

Centerstone | Reclaiming Lives
# Official Nomination Form


## SOLICITATION:
Promotional materials and application forms are distributed to key staff of TAMHO regular, associate and affiliate member organizations.

## SELECTION:
The TAMHO Awards and Recognition Committee evaluates each nomination using published criteria for each respective award. Committee recommendations regarding award recipients are presented to the TAMHO Executive Committee for final approval.

## RECOGNITION:
Award recipients will be recognized at the TAMHO AWARDS AND RECOGNITION PROGRAM CEREMONY to be held on DECEMBER 12, 2017 at the Franklin Marriott Cool Springs Hotel, 700 Cool Springs Boulevard, Franklin, Tennessee.

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### nominator information

<table>
<thead>
<tr>
<th>Name</th>
<th>Elliot Pinsky</th>
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<tbody>
<tr>
<td>Title</td>
<td>Director of Marketing &amp; Business Development</td>
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<tr>
<td>Affiliation</td>
<td>Centerstone</td>
</tr>
<tr>
<td>Address</td>
<td>1921 Ransom Place</td>
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<tr>
<td>City</td>
<td>Nashville</td>
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<tr>
<td>State</td>
<td>TN</td>
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<tr>
<td>Zip Code</td>
<td>37217</td>
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<tr>
<td>Telephone</td>
<td>615-460-1254</td>
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<tr>
<td>Facsimile</td>
<td>N/A</td>
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<tr>
<td>Email</td>
<td><a href="mailto:elliot.pinsky@centerstone.org">elliot.pinsky@centerstone.org</a></td>
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### nominee information

<table>
<thead>
<tr>
<th>Name</th>
<th>Reclaiming Lives</th>
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<tr>
<td>Title</td>
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<tr>
<td>Affiliation</td>
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- [ ] Frank G. Clement Community Service Award
- [ ] Dorothea Dix Professional Service Award
- [ ] Personal Courage Award
- [ ] Distinguished Service Award
- [ ] Media Award
  - [ ] Print or Electronic Media
  - [ ] Best Use of Social Media
  - [ ] Best Newsletter
- [ ] Program of Excellence Award
  - [ ] Consumer Advocacy
  - [ ] Family Advocacy
  - [ ] Health Information Technology
  - [ ] Service Innovation
  - [ ] Other: 

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ADDRESS: 42 Rutledge Street, Nashville, TN 37210
PHONE: 615-244-2220
TOLL FREE IN TN: 800-568-2642
FAX: 615-254-8331

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For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

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**Nomination Submission Deadline:** September 27, 2017
Category: Media
Sub-category: Best Newsletter

Nominee information: Reclaiming Lives: A Publication of Centerstone / 1921 Ransom Place / Nashville, TN 37217 / 615-460-4148 / david.schrader@centerstone.org

Nominator information: Elliot Pinsly / Director of Marketing and Business Development / Centerstone / 1921 Ransom Place / Nashville, TN 37217 / 615-460-1254 / elliot.pinsly@centerstone.org

Please provide an overview, based on the criteria for your chosen award category, of the contributions made by your nominee to support consideration for the award.

Over the past decade, Reclaiming Lives magazine has become a dynamic resource helping Centerstone, a national leader in not-for-profit behavioral health, share its message of delivering care that changes people’s lives. A 20-page, full-color, free print publication also available online, it primarily gives voice to clients who have overcome great challenges—providing ample space for their compelling stories to inspire healing in others and reduce the stigma of mental illness. Published twice a year and focused on the organization’s Tennessee-based operations, the magazine also regularly features tips for healthy living, treatment options for various mental health issues, clinician profiles and more. Its growing readership has surpassed 6,000 and includes clients, donors, legislators, media, industry associates and employees.

Each issue of Reclaiming Lives reserves six of its twenty pages for a story featuring a Centerstone client. Men and women give permission to be interviewed and photographed as a way of communicating their resilience in battles against opioid use, depression, alcoholism, panic, bipolar and schizoaffective disorders as well as other struggles. In the throes of their fight, appearing on the cover of a magazine was likely the last thing these clients would have imagined. But it’s remarkable how therapeutic, how empowering, it has proven to be—for so many involved—when these conquering stories are publicly shared.

“I have nothing but pride about being here,” said active military service member Raymond Moser.

“My life has made a total 180 degree turn,” said Judy Benton, an integrated health client who received help managing diabetes and depression. “I don’t regret a day I’ve set foot in here.”

“I have a great life,” said David Bradley, who shared his story of overcoming PTSD and addiction.

Quite often, appearing in Reclaiming Lives is the springboard to further means of healing, inspiration and community education. Clients receive multiple copies of the magazine to share with friends and family. They’ve also been asked on occasion to present their stories in person at Centerstone leadership and board of directors meetings. Their bravery to speak out about mental illness undoubtedly encourages others who may also be struggling to do the same—to move beyond stigma and literally begin reclaiming lives.

These stories also highlight Centerstone’s commitment to developing clinical models, new research and
advancements in evidence-based health care that are improving client outcomes, including recent breakthroughs in genetic testing, integrated health care and suicide prevention. The client’s lived experience, coupled with a Centerstone provider’s professional insights, make complex topics accessible to everyone.

Further into the pages of *Reclaiming Lives*, there are medical staff member Q&A profiles that give readers a personal glimpse into their heart for work in mental health care. Particular service lines—such as Therapeutic Foster Care, Early Childhood Services, Prevention Services, School-Based Therapy, Career Connect, Crisis Care Services, etc.—are also featured to inform clients and families of the breadth of care available.

*Reclaiming Lives* also reports on philanthropic and community efforts from diaper drives and employee-funded grant projects to 5K sponsorships, local advocacy and conference participation. It’s also a place to celebrate the annual Reclaiming Lives Luncheon, a fundraising event that has featured Grammy-winning artist Amy Grant and *New York Times* best-selling author Cheryl Strayed in recent years.

Directly mailed to subscribers free of charge, placed in the lobbies of Centerstone clinics in Tennessee, posted online, and given away at community events statewide, *Reclaiming Lives* exists to empower clients, inspire hope and reduce stigma. Learn more at centerstone.org/news-events/reclaiming-lives.

###
Program of Excellence Award

Eight Nominations Received

Please advise your preference for ranking in this category. The past couple years, the committees have elected to review all submissions and rank them and present the top 2 programs as determined by the final score. If preferred, the submissions may be categorized or grouped in some manner as deemed by the Committee and then ranked accordingly.

If your preference is to rank as a whole and then recognize the top two programs, please rank with 0, 1, 2, 3, 4, 5, 6, 7, or 8 (8 = most deserving / 1 = least deserving / 0 = not suited for consideration or recognition in this category). If your preference is otherwise, please contact the TAMHO at your earliest convenience.

Centerstone | Early Childhood Services
Centerstone | Teen Pregnancy Prevention
McNabb | Military Services Continuum of Care
McNabb | Neonatal Abstinence Syndrome (NAS) Continuum of Care
PCS | Project AWARE
Peninsula | Peninsula Transitional Care Task Force
Ridgeview | The East Tennessee CIT Program
TMHCA | Tennessee Mental Health Consumer’s Association PeerLINK
# Official Nomination Form

Complete one nomination form for each entry. Duplicate the form for additional entries.


Online entry form for Program of Excellence Awards: [https://www.surveymonkey.com/r/3CD82Y7](https://www.surveymonkey.com/r/3CD82Y7).

### SOLICITATION:
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### SELECTION:
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### RECOGNITION:

**Recognize the Award Category and any applicable sub-category(ies) for which this nomination is being submitted for consideration.**

- [ ] Frank G. Clement Community Service Award
- [ ] Dorothea Dix Professional Service Award
- [ ] Personal Courage Award
- [ ] Distinguished Service Award
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  - [ ] Best Newsletter
- [ ] Program of Excellence Award
  - [ ] Consumer Advocacy
  - [ ] Health Information Technology
  - [ ] Service Innovation
- [ ] Other:

**TAMHO AWARD AND RECOGNITION PROGRAM CEREMONY**
- December 12, 2017
- Franklin Marriott Cool Springs Hotel, 700 Cool Springs Boulevard, Franklin, Tennessee.

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**Nominee Information**

Please accept the following nominee for consideration of the TAMHO Award:

<table>
<thead>
<tr>
<th>Name</th>
<th>Elliot Pinsly</th>
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<tbody>
<tr>
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<tr>
<td>Email</td>
<td><a href="mailto:elliot.pinsly@centerstone.org">elliot.pinsly@centerstone.org</a></td>
</tr>
</tbody>
</table>

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**Nomination Submission Deadline:** September 27, 2017

---
Category: Program of Excellence

Sub-Category: service innovation, both adult and child and adolescent, mental health, addictions

Nominator Information: Eliot Pinsky / Director of Marketing and Business Development / Centerstone / 1921 Ransom Place / Nashville, TN 37217 / 615-460-1254 / eliot.pinsky@centerstone.org

Program Title: Centerstone Early Childhood Services

Description:

Centerstone’s Early Childhood Services is a continuum of integrated family services focused on serving children – prenatal through age five – and their parents. Centerstone utilizes a combination of evidence-based strategies to reduce Adverse Childhood Experiences (ACEs) and support healthy physical and social-emotional development. Services include home visiting, care coordination and home-based therapy specifically designed for perinatal depression, attachment and bonding issues. All services are strengths-based, child/family focused and operate according to system of care principles.

Goals and Objectives of the Nomination Program:

- To provide support and care needed to assist women to have a healthy pregnancy and birth by responding to the diverse needs of families in communities at risk
- To facilitate collaboration and partnership at the federal, state and local community levels to improve health and development outcomes for all at risk children
- To reduce disparities in infant mortality and adverse perinatal outcomes by improving women’s health, promoting high quality services in the community, strengthening family resilience, achieving collective impact and increasing accountability

Outcomes of the Nominated Program:

- 93% of recipients surveyed reported the services helped them and their families, 83% reported improved health of their child and 63% reported an increase in ability to cope with problems and/or stress
- 88.5% of families showed an increase in at least one domain of the Protective Factors Survey between intake and 12 months post enrollment; 67% identified an increase in social supports
- 98.3% of women were screened for domestic violence and 100% were screened for perinatal depression; 90% reported having an increased knowledge of child development
- 83% of families reported feeding breast milk at age 6 months (vs. a 40.7% overall rate in TN)

Other Pertinent Information Related to the Nominated Program:
Services are comprehensive and innovative, offering a wide variety of options to parents and families who need support the most. Centerstone has a proven track record of delivering high quality services to families in TN with infants and young children (e.g. first replication site for the Regional Intervention Program [RIP] in 1979). Services are free (grant-funded) and accessible - offered in the home, in jail, at the office, in A&D facilities, at the library and elsewhere in the community. Evidence-based practices offered include Moving Beyond Depression (in-home maternal depression treatment), Baby & Me (smoking cessation for pregnant women) and CHOICES (pre-conception for women who abuse substances). Evidence-informed practices include Growing Great Kids (in-home parent coaching), InsideOut Dad (for incarcerated dads) and Parenting Inside Out (for incarcerated moms). Other offerings include Infant Massage classes, fatherhood engagement, Lactation Specialists, parent support groups, reading events, community baby showers and more. Collective impact is being achieved through a nationally recognized Community Action Network.

###
Official Nomination Form

Complete one nomination form for each entry. Duplicate the form for additional entries.
Online entry form for General Awards: https://www.surveymonkey.com/j/3FVQRW
Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/j/3COB2YR

SOLICITATION:
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Please indicate the Award Category and any applicable sub-category(ies) for which this nomination is being submitted for consideration.
☐ Frank G. Clement Community Service Award
☐ Dorothea Dix Professional Service Award
☐ Personal Courage Award
☐ Distinguished Service Award
☐ Media Award
☐ Print or Electronic Media
☐ Best Use of Social Media
☐ Best Newsletter
☐ Program of Excellence Award
☐ Consumer Advocacy
☐ Family Advocacy
☐ Health Information Technology
☐ Service Innovation
☐ Other: PREVENTION, Child + Adolescent

Address 42 Rutledge Street
Nashville, TN 37219
Phone 615-244-2220
Toll Free 800-568-2642
Fax 615-254-8531

tamho
tennessee association of mental health organizations

NOMINEE INFORMATION

Name Centerstone Teen Pregnancy Prevention
Title
Affiliation Centerstone
Address 1921 Ransom Place
City Nashville
State TN
Zip Code 37217
Telephone
Facsimile
Email

NOMINATOR INFORMATION

Name Elliot Pinsly
Title Director of Marketing & Business Development
Affiliation Centerstone
Address 1921 Ransom Place
City Nashville
State TN
Zip Code 37217
Telephone 615-460-1274
Facsimile
Email elliot.pinsly@centerstone.org

All nominations meeting the established award criteria are welcome for review and consideration.
For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

NOMINATION SUBMISSION DEADLINE: September 27, 2017
Category: Program of Excellence

Sub-Category: Prevention, Child & Adolescent

Nominator Information: Elliot Pinsky / Director of Marketing and Business Development / Centerstone / 1921 Ransom Place / Nashville, TN 37217 / 615-460-1254 / elliot.pinsky@centerstone.org

Program Title: Centerstone Teen Pregnancy Prevention

Description

Centerstone’s Teen Pregnancy Prevention team collaborates with local stakeholders to provide school and community-based services using evidence-based interventions designed to reduce teen pregnancy and associated risks. Group sessions address topics such as avoiding risky situations, development of refusal skills, consequences of teen pregnancy, STDs and HIV, setting limits and making healthy choices. This project is funded by the United States Department of Health and Human Services, Office of Adolescent Health.

Goals and Objectives of the Nominated Program (This description should be minimally detailed in nature as it will be used by Committee members for award consideration. Entries must be typewritten.)

- To reduce teen pregnancy and the behavioral risks underlying teen pregnancy.
- To provide medically accurate education on teen pregnancy, STDs and HIV.
- To mobilize communities to reduce teen pregnancy rates and associated risks.
- To conduct culturally sensitive outreach and education on Teen Pregnancy Prevention and associated high-risks.
- To develop and implement a strategic plan to sustain Teen Pregnancy Prevention efforts beyond project implementation.

Outcomes of the Nominated Program (This description should be minimally detailed in nature as it will be used by Committee members for award consideration. Entries must be typewritten.)

During the first 2 years of Centerstone’s current project, a total of 12,973 youth participated in one of 3 evidence-based interventions. A percentage of these youth, via an IRB approved informed consent process, provided pre/post data with specific outcomes noted below:

- Before Centerstone Teen Pregnancy Prevention, 66% students could correctly identify HIV’s modes of transmission; 97% after (increase of 31% with school-based youth, n=1494)
- Before, 69% of students believed they could give good advice about using abstinence as protection against STDs, HIV and pregnancy; 86% after (increase of 17% with school-based youth, n=1494)
- Before, 77% of students were aware that sexual activity involved exposure to all other sexual partners; 89% after (increase of 12% with School-based youth, n=1494)
- Before, 60% of participants planned to monitor alcohol consumption when in a situation where sexual intercourse may occur; after 83% (increase of 23% with Community-based youth, n=179)
Other Pertinent Information Related to the Nominated Program (This section is optional. Provide any additional information related to the program nomination that did not fit the categories above yet may be beneficial for award consideration. Entries must be typewritten.) needs to be approx. 159 words

The services are fun, educational and easily accessible to all participants, with the primary education component delivered in the school classroom or community group setting. Centerstone is devoted to the development and provision of effective prevention and education programs for children, young adults, families, schools and communities. Centerstone has provided effective prevention services since the mid-1980s, and this current project’s evidence-based interventions are currently being offered to over 85 counties in 3 states (Tennessee primarily, but also Kentucky and Indiana). Services also include community outreach events for youth and adults, professional workshops and the distribution of informational materials through multimedia platforms that include Centerstone’s educational website (whoyouwant2be.org), a prevention comic book series featuring Centerstone’s own superhero (Spark), annual promotional campaigns and public service announcements.

The total reach of combined Centerstone Teen Pregnancy Prevention efforts in the first two years of the current grant project exceeds 18 million, including direct service, outreach, televised public service announcements, social media (Twitter, Facebook, Instagram, YouTube) and other online engagement (Google, Pandora).

###
**Official Nomination Form**

Complete one nomination form for each entry. | Duplicate the form for additional entries.

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- [ ] Frank G. Clement Community Service Award
- [ ] Dorothea Dix Professional Service Award
- [ ] Personal Courage Award
- [ ] Distinguished Service Award
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  - Best Use of Social Media
  - Best Newsletter
- [ ] Program of Excellence Award
  - Consumer Advocacy
  - Family Advocacy
  - Health Information Technology
  - Service Innovation
  - Other: __________________

**THE AWARDS AND RECOGNITION COMMITTEE RESERVES THE RIGHT TO EXCLUDE ANY AWARD CATEGORY IF CRITERIA FOR SELECTION ARE NOT MET. NO MINIMUM NUMBER OF ENTRIES IS REQUIRED IN ANY CATEGORY FOR THE COMMITTEE TO MAKE ITS SELECTION.**

<table>
<thead>
<tr>
<th>NOMINEE INFORMATION</th>
<th>NOMINATOR INFORMATION</th>
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<tbody>
<tr>
<td><strong>Name</strong> Military Services</td>
<td><strong>Name</strong> Jerry Vagnier</td>
</tr>
<tr>
<td><strong>Title</strong> Continuum of Care</td>
<td><strong>Title</strong> President/CEO</td>
</tr>
<tr>
<td><strong>Affiliation</strong></td>
<td><strong>Affiliation</strong> Helen Ross McNabb Center</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td><strong>Address</strong> 201 W. Springdale Ave.</td>
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<tr>
<td><strong>City</strong></td>
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<td><strong>Zip Code</strong></td>
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<td><strong>Telephone</strong></td>
<td><strong>Telephone</strong> 865-329-9169</td>
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<td><strong>Email</strong></td>
<td><strong>Email</strong> <a href="mailto:jerry.vagnier@mcnabb.org">jerry.vagnier@mcnabb.org</a></td>
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</table>

All nominations meeting the established award criteria are welcome for review and consideration.

For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

**Nomination Submission Deadline:** September 27, 2017
Program of Excellence

Program Title: Military Services Continuum of Care

Description: The Helen Ross McNabb Center set out to address the widespread needs of the active duty and veteran military services population and developed a continuum of care dedicated to this community. This continuum, which includes veterans court, veterans housing and outpatient treatment serves a great need in our community.

Goals/Objectives: The goals of the Helen Ross McNabb Center’s military services continuum is to provide services to anyone who has served in the military and/or family members of someone who has served in the military. Of the 2.4 million active duty and reserve military personnel deployed to Iraq and Afghanistan, approximately 30 percent will experience a mental health condition. Of these 730,000 men and women, 18 percent will suffer from post-traumatic stress disorder (PTSD), major depression or a combination of both. Additionally, statistics show significant increases in prescription drug and alcohol abuse resulting in soldiers returning home with both mental health and substance abuse (co-occurring) treatment needs. Unfortunately, less than half of returning veterans needing mental health treatment receive care. Veterans report several reasons for not accessing mental health treatment. Stigma is the primary reason for 40 percent, and perceived negative impact on their careers, personal embarrassment and disappointing comrades also play into the reasoning. The Helen Ross McNabb Center uses the programs in the military services continuum to reach veterans in need of behavioral health services to deal with the hidden wounds resulting from combat experiences.

Outcomes: Veterans courts result in fewer charges, and veterans are able to engage in treatment and secure housing. Since its inception at the end of 2016, the Helen Ross McNabb outpatient veterans service program has served nearly 200 individuals. The Helen Ross McNabb Center operates 23 units of housing for veterans in need and anticipates adding another dozen units in early 2018. Through the program, 46 veterans have been provided with housing.

Other Pertinent Info: With the Center’s collaboration with the Veterans Administration, gaps in treatment services for veterans and active military members have been identified to include individual and family therapy for those uniquely experiencing both mental health and substance abuse disorders. The specialized individual and family therapy is for individuals facing PTSD, depression, anxiety, co-occurring disorders, thoughts of suicide and other invisible wounds incurred from service. The therapy is provided by clinical therapists trained in military culture.

Through the Helen Ross McNabb Center’s military services continuum of care we hope to serve those who courageously served our country and their loved ones by giving access to the resources and support they need to continue healthy and purposeful living.
Official Nomination Form

Complete one nomination form for each entry. Duplicate the form for additional entries.

Online entry form for General Awards: https://www.surveymonkey.com/r/F37FBQ7W.

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- Distinguished Service Award
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ADDRESS 42 Rutledge Street
Nashville, TN 37210
PHONE 615-244-2220
TOLL FREE IN TN 800-568-2642
FAX 615-254-8331

tamho
tennessee association of mental health organizations

NOMINEE INFORMATION
PLEASE ACCEPT THE FOLLOWING NOMINEE FOR CONSIDERATION OF THE TAMHO AWARD CATEGORY INDICATED ABOVE.

<table>
<thead>
<tr>
<th>Name</th>
<th>NAS Continuum of Care</th>
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NOMINATOR INFORMATION
PLEASE INDICATE THE NAME AND CONTACT INFORMATION FOR THE PERSON SUBMITTING THE NOMINATION.

<table>
<thead>
<tr>
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NOMINATION SUBMISSION DEADLINE: September 27, 2017
Program of Excellence
Family Advocacy; Adult & Adolescent; Addictions

Program Title: Neonatal Abstinence Syndrome (NAS) Continuum of Care

Description: The opiate epidemic in Tennessee has impacted the lives of Tennessee’s children. The Center is addressing NAS with CenterPointe, a residential detoxification program that accepts pregnant women; Great Starts, a family-focused program where women can parent while receiving treatment; Silver Linings, an intensive outpatient program co-located at East Tennessee Children’s Hospital; and the MOMS program, which provides services to bridge the gap for women seeking treatment and interim support services as they enroll in treatment.

Goals/Objectives: CenterPointe, a residential detoxification program, accepts pregnant women and provides medical detoxification thanks to partnerships within the medical community. This program aims to help women avoid delivering infants with NAS by weaning them off of opiates before birth. CenterPointe is one of the only programs in the state that provides this type of intervention.

Great Starts is a family-focused program similar to a residential treatment program. Women live with their children for six to nine months, receiving services that target the needs of the mothers as well as the needs of the young children. Great Starts is unique because it is the only program where women can avoid needing to be separated from their children during residential treatment and because it blends women’s, children’s and family services in a longer term treatment setting. In most other programs, women must decide whether they want to leave their children to seek residential care and they must find childcare to receive outpatient services.

What makes Silver Linings unique is that it is co-located at the East Tennessee Children’s Hospital. Having co-occurring treatment services on-site allows women to engage in treatment at a critical point for strong motivation – at the birth of their infants. On-site treatment services co-located where NAS children receive care also allows for better coordination across the medical and child welfare systems. Through this program, women meet four times per week for three hours each day for 10-12 weeks. This program engages women and helps them maintain being drug and alcohol free.

Finally, the Helen Ross McNabb Center has gone to great lengths to better engage women in treatment services. One new approach implemented is the MOMS program. MOMS is unique because it provides women with better access to treatment services and keeps women engaged in the process of accessing treatment. Essentially, this program provides services to bridge the gap for women seeking treatment and interim support services as they enroll in treatment.

Outcomes of the Nominated Program:

- Through CenterPointe, the Helen Ross McNabb Center continues to see success in safely providing medical detox services to pregnant women, including no fetal or maternal injury or death related to opioid detox.
- Between Jan. 1, 2017 and June 1, 2017, the Great Starts program served 121 families. Of these, 71 percent completed the program successfully, which is significantly higher than
the national average substance abuse treatment completion rate of 47 percent. During treatment, 89 percent of children did not have new DCS involvement and 80 percent of families reported moving into safe, stable housing at discharge. Mothers experienced a significant decrease in parenting stress of 13.4 percent and 87 percent of mothers reported no substance use at discharge from Great Starts. In addition, 80 percent of mothers reported employment or improved financial stability at discharge and 62 percent of children showed healthy or improved development on the Ages and Stages Questionnaire.

- Silver Linings has provided services to 56 women in the last year. In 2016, 90 percent of mothers increased or maintained visitation with their children due to their increased stability from treatment. In 2016, 90 percent of mothers enrolled demonstrated improved scores on the ASAM dimension pertaining to improved emotional and cognitive well-being.

- The MOMS program has engaged nearly 300 individuals including more than 270 women and their primary partners. At discharge from the MOMS program, 90 percent of mothers reported decreased substance use.
## Official Nomination Form

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- [ ] Dorothea Dix Professional Service Award
- [ ] Personal Courage Award
- [ ] Distinguished Service Award
- [ ] Media Award
  - [ ] Print or Electronic Media
  - [ ] Best Use of Social Media
  - [ ] Best Newsletter
- [ ] Program of Excellence Award
  - [ ] Consumer Advocacy
  - [ ] Family Advocacy
  - [ ] Health Information Technology
  - [ ] Service Innovation
  - [x] Other: __________

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### NOMINEE INFORMATION

Please accept the following nominee for consideration of the TAMHO Award Category indicated above.

<table>
<thead>
<tr>
<th>Name</th>
<th>Project AWARE</th>
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### NOMINATOR INFORMATION

Please indicate the name and contact information for the person submitting the nomination.

<table>
<thead>
<tr>
<th>Name</th>
<th>Martha Williams</th>
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<tbody>
<tr>
<td>Title</td>
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<tr>
<td>Affiliation</td>
<td>Professional Care Services</td>
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**NOMINATION SUBMISSION DEADLINE:** September 27, 2017
PROGRAM OF EXCELLENCE CATEGORY -- Official Nomination Form for the TAMHO Awards & Recognition Program

RESPONDENT: 1 of 4

QUESTION SUMMARIES

DATA TRENDS

INDIVIDUAL RESPONSES

Collector: Web Link 1 (Web Link)
Started: Wednesday, September 27, 2017 10:22:12 AM
Last Modified: Wednesday, September 27, 2017 3:56:08 PM
Time Spent: 05:33:55
IP Address: 12.798.63.18

Page 1: TAMHO Awards and Recognition Program -- 2017 Call for Nominations

Q1
Please indicate the award category and sub-category(ies) for this Program of Excellence Award. Check all that apply.

- Child & Adolescent Mental Health
- Co-Occurring Disorders
- Prevention

Q2
NOMINATOR INFORMATION

Name: Martha Williams
Title: Clinical Director
Affiliation: Professional Care Services
Address: 1897 Highway 31 E
City, State, Zip Code: Covington
Telephone: 304-476-8967
Fax: 304-476-9498
Email: martha.williams@pcexcite.org

Q3
Program Title

Q4
Description

Project Achieving Wellness and Resilience Education (Aware) is a federal grant from the Substance Abuse and Mental Health Services Administration (SAMHSA) that the Tennessee Department of Education received and implemented in Lauderdale County Schools. The goals of the grant are to promote youth mental health awareness among schools and communities and to improve connections to services for school-aged youth. Lauderdale County Schools chose Professional Care Services (PCS) as their partner for providing behavioral health treatment to identified youth and families with mental health needs. Students can be referred to the Aware program by teachers, coaches, principals, parents, juvenile court, and Department of Children Services (DCS) - many of whom have received training in Mental Health First Aid (MHFA) through the grant. MHFA is a key element of Project Aware that serves to promote competency for early identification of mental health issues and then connect youth to appropriate care.
Q3
Program Title

Project AWARE

Q4
Description

Project Advancing Wellness and Resilience Education (AWARE) is a federal grant from the Substance Abuse and Mental Health Services Administration (SAMHSA) that the Tennessee Department of Education received and implemented in Lauderdale County Schools. The goals of the grant are to promote youth mental health awareness among schools and communities and to improve connections to services for school-age youth. Lauderdale County Schools chose Professional Care Services (PCS) as their partner for providing behavioral health treatment to identified youth and families with mental health needs. Students can be referred to the AWARE program by teachers, coaches, principals, parents, Juvenile Court, and Department of Children Services (DCS) - many of whom have received training in Mental Health First Aid (MHA) through the grant. MHA is a key element of Project AWARE that serves to promote competency for early identification of mental health issues and then connect youth to appropriate resources. The identified students are assessed to determine the child’s level of need and then may be referred to PCS for treatment. PCS provides therapy, medication management, Tennessee Health Link (THL), and Continuous Treatment Team (CTT) to the students based on medical necessity. These services are offered in the home, school office, or community as needed.

Q5
Goals and Objectives of the Nominated Program

The goals of Project AWARE are to promote youth mental health awareness among schools and communities and to improve connections to services for school-age youth. AWARE strives to reduce the stigma of mental illness through school and community education and to eliminate any existing barriers to treatment through early identification of youth with mental health needs. Through the partnership between Lauderdale County Schools and PCS, there has been an improvement in accessibility to mental health treatment for children in schools. The PCS AWARE team works to meet the students and families where they are in order to promote wellness and recovery.

Q6
Outcome of the Nominated Program

PCS began working with Project AWARE in 2018, and since then has had the privilege to provide treatment services to over 100 students, many of whom might have been otherwise unmached. There has been a noticeable culture shift in the Lauderdale County School System. Teachers and professionals are now no longer labeling students with behavioral health issues as "bad," rather, they are educating children and families about mental
Goals and Objectives of the Nominated Program

The goals of Project AWARE are to promote youth mental health awareness among schools and communities and to improve connections to services for school-age youth. AWARE strives to reduce the stigma of mental illness through school and community education and to eliminate any existing barriers to treatment through early identification of youth with mental health needs. Through the partnership between Lauderdale County Schools and PCS, there has been an improvement in accessibility to mental health treatment for children in schools. The PCS AWARE team works to meet the students and families where they are in order to promote wellness and recovery.

Q6
Outcomes of the Nominated Program

PCS began working with Project AWARE in 2016, and since then has had the privilege to provide treatment services to over 150 students, many of whom might have been otherwise unreachable. There has been a noticeable culture shift in the Lauderdale County School System. Teachers and Principals are no longer labeling students with behavioral health issues as "bad," rather, they are educating children and families about mental illness and are reaching out to PCS with treatment referrals. PCS AWARE staff have seen students improve in various ways such as developing leadership skills, engaging in school activities, and appropriately asking for help. Students who previously had difficulty making it through classroom instruction without behavior issues are now becoming leaders in their classrooms. Children who have struggled with depression and recurrent suicidal thoughts are participating in school activities and reaching out to help other students in need. Many students have learned how to identify what triggers their negative behaviors and are asking their care coordinator or therapist for help before acting out in unhealthy ways.

Q7
Other Pertinent Information Related to the Nominated Program

PCS currently has four therapists, two care coordinators, and one CTT case manager dedicated to the AWARE program.
**Official Nomination Form**

Complete one nomination form for each entry. Duplicate the form for additional entries.

Online entry form for General Awards: [https://www.surveymonkey.com/r/3YFOQ2W](https://www.surveymonkey.com/r/3YFOQ2W).

Online entry form for Program of Excellence Awards: [https://www.surveymonkey.com/r/3CDBZYT](https://www.surveymonkey.com/r/3CDBZYT).

**SOLICITATION:**
Promotional materials and application forms are distributed to key staff of TAMHO regular, associate and affiliate member organizations.

**SELECTION:**
The TAMHO Awards and Recognition Committee evaluates each nomination using published criteria for each respective award. Committee recommendations regarding award recipients are presented to the TAMHO Executive Committee for final approval.

**RECOGNITION:**
Award recipients will be recognized at the TAMHO AWARDS AND RECOGNITION PROGRAM CEREMONY to be held on DECEMBER 12, 2017 at the Franklin Marriott Cool Springs Hotel, 700 Cool Springs Boulevard, Franklin, Tennessee.

---

The awards and recognition committee reserves the right to exclude any award category if criteria for selection are not met. No minimum number of entries is required in any category for the committee to make its selection.

---

**Nominee Information**

<table>
<thead>
<tr>
<th>Name</th>
<th>Peninsula Transitional</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>Care Task Force</td>
</tr>
<tr>
<td>Affiliation</td>
<td></td>
</tr>
</tbody>
</table>

All nominations meeting the established award criteria are welcome for review and consideration.

**Nomination Submission Deadline:** September 27, 2017

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**Nominaee Information**

<table>
<thead>
<tr>
<th>Name</th>
<th>Mark Potts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td></td>
</tr>
</tbody>
</table>

**Nomination Information**

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<tr>
<th>Name</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td></td>
</tr>
</tbody>
</table>

For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

---

**Address**

42 Rutledge Street
Nashville, TN 37210

**Phone**

615-244-2220

**Toll Free in TN**

800-568-2642

**Fax**

615-254-8331

**Program of Excellence Award**

- Consumer Advocacy
- Family Advocacy
- Health Information Technology
- Service Innovation

**Other:**

- Adult & Child/Adeoscent Mental Health

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**Tennessee Association of Mental Health Organizations**
PROGRAM OF EXCELLENCE CATEGORY -- Official Nomination Form for the TAMHO Awards & Recognition Program

Summary: This document contains the nomination form for the TAMHO Awards & Recognition Program. It includes fields for nominator information, program title, description, and goals and objectives.

Q1: Please indicate the award category and sub-category(ies) for this Program of Excellence Award. Check all that apply.
- Consumer Advocacy
- Service Innovation
- Youth and Child Adolecent
- Mental Health

Q2: Nominator Information
- Name: Mark B. Potts
- Title: Director of Clinical Services
- Affiliation: Peninsula
- Address: 1503 Duval Street Blvd.
- City, State, Zip Code: Knoxville, TN 37909
- Telephone: 865-374-7905
- Facsimile: 865-374-7901
- Email: mpofts@cwldh.com

Q3: Program Title
- Peninsula Transitional Care Task Force

Q4: Description
- Overview information will be submitted by email.

Q5: Goals and Objectives of the Nominated Program
- Overview information will be submitted by email.
Program Title: Peninsula Transitional Care Task Force

Description:

The Transitional Care Task Force (TCTF) is a group of Peninsula inpatient and outpatient leaders committed to developing innovative approaches to reducing hospital readmissions through successful transitions. Since 2016, the TCTF has interviewed over 200 readmitted patients to determine common causes of readmissions and to guide the development of transitional care strategies. Activities include staff training, patient education and grant writing. Over $25,000.00 in grant funding has been secured to assist in this effort.

Goals and Objectives of the Nominated Program:

The overall goal for the TCTF is to reduce hospital readmissions. The strategies employed may be divided into three broad categories; 1. Increasing the emphasis and efficacy of transitional care planning while patients are at the hospital, 2. Strengthening communications and collaboration with community organizations that serve our patients after discharge, and 3. Providing key resources to patients with identified needs.

Our interviews with readmitted patients identified problems with medication adherence and transportation as the leading causes for readmission. Difficulty affording medications and finding reliable transportation to aftercare appointments were issues that stood out for uninsured and under insured patients. Patient education modules focusing on these topics were developed and implemented with all patients. Using grant funding the TCTF developed focused initiatives to address the resource challenge in these two major areas, (1) improved adherence to prescribed medications after discharge and (2) improved attendance for aftercare appointments.

To improve adherence to prescribed medications after discharge, uninsured patients were offered a free 30 day supply of their discharge medications. Prescriptions for the medications were filled at the Peninsula Outpatient Pharmacy and given to patients as they were leaving the hospital. These were medications that are on the Cover Rx formulary or were otherwise affordable on an ongoing basis. This alleviated the issue of patients running out of their prescribed medications prior to their aftercare appointment and simultaneously, provided time to attempt to find additional resources for uninsured patients when the patient arrived for their aftercare appointment.

To improve attendance for aftercare appointments, uninsured or otherwise financially challenged patients were offered a $5.00 gas card for every 30 miles of their round trip commute to their aftercare appointment at Peninsula Outpatient Centers. The gas cards were given to patient at the aftercare appointment so attendance was required to receive the benefit. Gas cards were also made available for ongoing appointments when the need was ongoing. With this incentive patients were able to afford to make the trip to their aftercare appointment if they had transportation or have a means to ‘pay’ a person willing to bring them to their appointment.
Outcomes of the Nominated Program:

The overall readmission rate for Peninsula Hospital was 11.76% in 2015, 10.90% in 2016 and is 10.69% in 2017 YTD (through August). In 2016 1,472 uninsured patients were admitted via grant funding through TDMHSAS. The readmission rate for patients admitted via the TDMHSAS grant was 13.7%. The readmission rate for TDMHSAS patients who took advantage of the medication program was 12.9%.

Since the inception of the gas card program in June of 2016, 90 patients have utilized the gas card option and the pharmacy program. The 30 day readmission rate for patients who participated in the gas card program is 2.22%.

What we learned from these pilot initiatives is that while both components (medication adherence and transportation) are important factors affecting readmissions, addressing both factors led to a far greater success rate.

Other Pertinent Information Related to the Nominated Program:

Promoting and improving communication with partner organizations in the community, particularly other TAMHO affiliates has been another area of focus for the TCTF. Collaboration meetings with key staff from the Helen Ross McNabb Center and Ridgeview have been very productive. Grant funding was used to provide training in Motivational Interviewing to front line staff from those organizations, as well as Peninsula staff, to promote the development of collaboration at the service delivery level.
**Official Nomination Form**

Complete one nomination form for each entry. | Duplicate the form for additional entries.
Online entry form for General Awards: https://www.surveymonkey.com/r/37FRO2W.
Online entry form for Program of Excellence Awards: https://www.surveymonkey.com/r/3CDBZYY.

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---

**NOMINEE INFORMATION**

**PLEASE ACCEPT THE FOLLOWING NOMINEE FOR CONSIDERATION OF THE TAMHO AWARD CATEGORY INDICATED ABOVE.**

<table>
<thead>
<tr>
<th>Name</th>
<th>Michael Yates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>Director of Development</td>
</tr>
<tr>
<td>Affiliation</td>
<td>Ridgeview Behavioral Health Services</td>
</tr>
<tr>
<td>Address</td>
<td>240 W. Tyrone Road</td>
</tr>
<tr>
<td>City</td>
<td>Oak Ridge</td>
</tr>
<tr>
<td>State</td>
<td>TN</td>
</tr>
<tr>
<td>Zip Code</td>
<td>37830</td>
</tr>
<tr>
<td>Telephone</td>
<td>865-482-1076; 865-719-7221 cell</td>
</tr>
<tr>
<td>Facsimile</td>
<td><a href="mailto:yatesmj@ridgeview.com">yatesmj@ridgeview.com</a></td>
</tr>
</tbody>
</table>

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**NOMINATOR INFORMATION**

**PLEASE INDICATE THE NAME AND CONTACT INFORMATION FOR THE PERSON SUBMITTING THE NOMINATION.**

<table>
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<tr>
<th>Name</th>
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All nominations meeting the established award criteria are welcome for review and consideration.

For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.
**Program Title:** The East Tennessee CIT program  

**Description (75 words):** The ET CIT program provides a platform for collaboration and training for law enforcement (and a newly added component for the school system). The curriculum is a specialized 40-hour course, which includes training from mental health professionals to help officers recognize the signs and symptoms of mental illness, teaches them de-escalation strategies, and aids in identifying treatment alternatives to incarceration. Studies show it also improves the safety of officers, consumers, family members, and the public.

<table>
<thead>
<tr>
<th>Goals and Objectives of the Nominated Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>The mission is: Keeping Community, Consumers and Officers safe.</td>
</tr>
<tr>
<td>• Equip law enforcement with basic etiology of mental illnesses</td>
</tr>
<tr>
<td>• Introduce de-escalation skill set and practice via role plays</td>
</tr>
<tr>
<td>• Introduction to the levels of care that are available to individual with mental health need, from the most acute such as hospitals to general community support options such as peer support centers</td>
</tr>
<tr>
<td>• Strengthen community partnerships</td>
</tr>
<tr>
<td>• Improved communication, problem solving, and triage between law enforcement, Mobile Crisis, Emergency Rooms, and hospitals/CSUs</td>
</tr>
<tr>
<td>• Increase number of CIT trained officers in the community</td>
</tr>
<tr>
<td>• Ongoing monthly CIT meetings to maintain gains, strengthen communication, and problem solve current barriers &amp;/or challenges</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Outcomes of Nominated Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Over 190 officers trained.</td>
</tr>
<tr>
<td>• Over 20 law enforcement agencies have participated in the ET CIT training, including the Tennessee Law Enforcement Training Academy (TLETA). TLETA is responsible for training patrol officers statewide.</td>
</tr>
<tr>
<td>• ET CIT supported the launch of the Knox County branch in the summer of 2012.</td>
</tr>
<tr>
<td>• Officer scholarships provided by the Local Emergency Planning Committee of Anderson County.</td>
</tr>
<tr>
<td>• In addition to a safer community, the CIT program has increased positive communication &amp; understanding between consumers, advocates, providers, MCT and law enforcement.</td>
</tr>
<tr>
<td>• In May 2017, introduced annual CIT Officer of the Year Award during National Mental Health Awareness month.</td>
</tr>
<tr>
<td>• 3 different stories were covered by the press related to CIT in 2017: &quot;CIT graduates lead to life saved;&quot; &quot;Officer who talked man out of jumping to his death named first Crisis Intervention Team Officer of the Year;&quot; and &quot;CIT training leads to officer saving potential jumper’s life.&quot;</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Other Pertinent Information Related to the Nominated Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>ET CIT Community Partners:</td>
</tr>
<tr>
<td>Oak Ridge Police Dept. and Anderson Co. Sheriff’s Dept.</td>
</tr>
<tr>
<td>Ridgeview Behavioral Health Services</td>
</tr>
<tr>
<td>Mental Health Association of East TN</td>
</tr>
<tr>
<td>TN Department of Mental Health &amp; Substance Abuse Services</td>
</tr>
<tr>
<td>Youth Villages</td>
</tr>
<tr>
<td>Department of Children’s Services</td>
</tr>
<tr>
<td>NAMI TN and NAMI Oak Ridge</td>
</tr>
<tr>
<td>Anderson County's Local Emergency Planning Committee</td>
</tr>
<tr>
<td>Roane State Community College</td>
</tr>
<tr>
<td>And a host of experts who volunteer their time for the benefit of consumer, officer, and community safety.</td>
</tr>
<tr>
<td><strong>Recent advancements:</strong> In 2017, ET CIT introduced a CIT Officer of the Year, which will be recognized annually during National Mental Health Awareness month, May.</td>
</tr>
<tr>
<td>Additionally, at the bequest of Oak Ridge Schools, ET CIT developed a program for educators and school staff to help de-escalate crisis situations with students. A pilot program was developed by Ridgeview and ORPD, which included two separate afternoon training sessions. The goal is to provide guidance to the educators and staff of the Oak Ridge Schools system using CIT concepts for the development of a program individually tailored to each school. The objective was to help equip each school to have its own team in place and students in crisis can receive guidance from staff members using de-escalation strategies during a mental health crisis. Following the successful pilot, it is now being rolled out to other schools.</td>
</tr>
</tbody>
</table>
PROGRAM OF EXCELLENCE CATEGORY -- Official Nomination Form for the TAMHO Awards & Recognition Program

SUMMARY → DESIGN SURVEY → COLLECT RESPONSES → ANALYZE RESULTS

CURRENT VIEW

No rules applied

FILTERS + COMPARE + SHOW

RESPONDENTS: 3 of 3

QUESTION SUMMARIES DATA TRENDS INDIVIDUAL RESPONSES

Respondent #3

Collector: Web Link 1 (Web Link)
Started: Tuesday, September 26, 2017 11:44:23 AM
Last Modified: Wednesday, September 27, 2017 1:56:11 PM
Time Spent: Over a day
IP Address: 50.254.253.51

Page 1: TAMHO Awards and Recognition Program -- 2017 Call for Nominations:

Q1
Please indicate the award category and sub-category(ies) for this Program of Excellence Award. Check all that apply:

Mental Health

Q2
NOMINATOR INFORMATION

Name: Michael Yates
Title: Director of Development
Affiliation: Bridgeway Behavioral Health Services
Address: 240 W. Tyfone Road
City, State, Zip Code: Oak Ridge, TN 37830
Telephone: 965-462-1070
Email: yatesmj@bridgeway.com

Q3
Program Title
East Tennessee Crisis Intervention Team

Q4
Description

Q5
Goals and Objectives of the Nominated Program

The goal is: Keeping community, consumer, and officers safe through the following objectives:
- Equip law enforcement with basic knowledge of mental illness
- Introduce de-escalation skill set and practice via role plays
- Introduce to the level of care that are available to individual with mental health need, from the most acute such as hospital to general community support options such as peer support centers
- Strengthen community partnerships
- Improved communication, problem solving, and active behavior law enforcement, Mobile Crisis, Emergency response, and hospital(ESUs)
- Increase number of CIT trained officers in the community
- Ongoing monthly CIT meetings to maintain gains, strengthen communication, and problem solve current barriers &/or challenges.
Official Nomination Form

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ADDRESS 42 Rutledge Street
Nashville, TN 37210
PHONE 615-244-2220
TOLL FREE IN TN 800-568-2642
FAX 615-254-8331

NOMINEE INFORMATION
PLEASE ACCEPT THE FOLLOWING NOMINEE FOR CONSIDERATION OF THE TAMHO AWARD CATEGORY INDICATED ABOVE.

Name TMHCA PeerLINK
Title
Affiliation
Address
City
State
Zip Code
Telephone
Facsimile
Email

NOMINATOR INFORMATION
PLEASE INDICATE THE NAME AND CONTACT INFORMATION FOR THE PERSON SUBMITTING THE NOMINATION.

Name Anthony Fox
Title
Affiliation TMHCA
Address
City
State
Zip Code
Telephone
Facsimile
Email

All nominations meeting the established award criteria are welcome for review and consideration.

For consideration, complete and return this form with the required documentation to the TAMHO office prior to the nomination deadline.

NOMINATION SUBMISSION DEADLINE: September 27, 2017
THE TAMHO PROGRAM OF EXCELLENCE AWARD

Service Innovation

Nominator Information:

Anthony Fox
Tennessee Mental Health Consumers' Association
Chief Executive Officer
3931 Gallatin Pike
Nashville, Tennessee 37216
(615) 835-2223 main
(615) 810-9451 fax
Email: afox@tmhca-tn.org

Program Name: Tennessee Mental Health Consumers' Association PeerLINK

In 2007 Tennessee Mental Health Consumers' Association (TMHCA) developed a peer-based recovery program called PeerLINK in an effort to reduce inpatient hospital stays and improve the quality of life for those coping with and recovering from mental health issues and/or substance use disorder. To date, it is the only of its kind in the nation.

TMHCA is Tennessee’s only statewide organization that is owned and operated by people with psychiatric histories in successful recovery from mental health issues or addiction. TMHCA has nearly three decades of experience helping people find hope in their life.

PeerLINK is designed to match a team of Certified Peer Recovery Specialists with an individual who is in need of immediate care or will soon be discharged from local psychiatric hospital or treatment center. Services include peer mentoring, support, advocacy, and skill building through regular, individual contact and group sessions. The primary function of the program is the development of a supportive and trusting relationship between the person in recovery and a team of people with similar life events or experiences.

To be eligible for PeerLINK a person must be enrolled in TennCare, Tennessee’s Medicaid program that provides health care for approximately 1.5 million Tennesseans or be able to self-pay a small monthly amount for a full array of services.
PeerLINK began with one Peer Specialist in an 18x16 room at 955 Woodland Street in Nashville, TN. The program initially struggled but through fate, hope and lots of hard work attendance slowly increased.

In the beginning TMHCA rented space from the Tennessee Disability Coalition and the Mental Health Cooperative to open locations in Columbia, Murfreesboro and Nashville. The program seen significant growth over the next several years.

Since 2007 PeerLINK has expanded throughout the state with 8 locations that provide services to thousands of people annually. PeerLINK services are offered and available to individuals in 80% of the counties in Tennessee.

Programs like PeerLINK work because they are based upon peers helping peers. Peer support-structured programs have shown successful, long-term results and are extremely cost-effective within the mental health and substance use disorder system. As a result of its initial success PeerLINK was noticed by Yale Program for Recovery and Community Health as a program worthy of evaluating and was studied by Chyrell D Bellamy, PhD, MSW Ashley Clayton, MA, Larry Davidson, PhD and Maria O’Connell, PhD.

The PeerLINK Pilot project, which focused particularly on individuals with a history of recurrent hospitalizations in Tennessee from December 2009 through August 2010. The aims of the evaluation were to measure the outcomes of the pilot program and its impact on the lives of people with mental illness, as well as to gain a further understanding of the experiences of both peers and clinical staff involved in this process.

On average, participants had worked with their peer specialists for over 4 months, and had an average of 16 contacts with them. The major reasons for working with their peer specialist were to learn about recovery and mental health, to work on a recovery plan, and to get support from someone with similar experiences. At the time of the survey, participants reported positive outcomes on measurements of quality of life, recovery markers, stated hope, social support, and mental health confidence. Those who reported participating in peer support for more instrumental reasons had higher scores on the Recovery Markers Scale.

Study results of the 43 Enrollees who participated in the Tennessee PeerLINK program from December 2009 – August 2010 include:

- Comparing the average # of facility days in the 3 months before enrollment in PeerLINK and the 3 months following the first PeerLINK service, enrollees in the PeerLINK program showed a significant decrease of 90% in average # of facility days per month.
• Comparing the average # of facility days in the 6 months before enrollment in PeerLINK and the 6 months following the first PeerLINK service, enrollees in the PeerLINK program showed a significant decrease of 39% in average # of facility days per month.

• Data gathered in focus groups shed light on the important subjective qualities of the peer relationship that might have contributed to the program’s positive outcomes:
  o appreciation for having someone to talk to who genuinely cared for them and was willing to listen
  o peer specialists’ skillful balancing of friendship and structured support
  o fostering the development of concrete personal goals in the wake of difficulties
  o practical support received from peers in advocating for various issues or locating services

PeerLINK helped TMHCA gain national attention and the Agency’s leadership presented program results to national consumer/survivor/ex-patient (c/s/x) and family groups throughout the nation. TMHCA continues to consult with other c/s/x groups encouraging its peer groups to professionally structure and diversify funding sources.

PeerLINK is a very unique innovated service. One definition of Service Innovation is described as a service that “takes place in different forms using different factor inputs such as IT hardware, knowledge, and investment in staff training, marketing and research and development.”

TMHCA PeerLINK leads using all forms of innovation. It is clearly a unique, one-of-a-kind national program ran by people in 100% recovery. The program has quickly evolved over the last several years using techniques such as electronic health records, evidenced based programs and expert leadership. The research and development of the program makes it more than worthy of the 2017 TAMHO Program of Excellence Service Innovation Award.