

BlueCare Resources for
Tennessee Health Care Innovation Initiative
December 13th, 2016



Provider Page



<http://www.bcbst.com/providers/index.page?nav=header>

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Important Initiatives

- 1 Preventing Opioid Abuse
- 2 Non-Discrimination Notice
- 3 Behavioral Health Network
- 4 Tennessee Health Care Innovation Initiative
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THCII Page

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Providers

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Find the help you need for your provider service and contracting questions.

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Newsletters and Announcements

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Programs, Services and Frequently Asked Questions

Clinical Practice Guidelines

Utilization Management Medical Review Requirements

Forms

Training and Tools

Community Outreach

Tennessee Health Care Innovation Initiative Project

Tennessee Health Care Innovation Initiative Project

The health status of Tennessee is ranked 42nd among the other States. Tennessee is also ranked very low on national health indicators, such as obesity and diabetes.

The Tennessee health care system has a reputation for being hard for patients to navigate, and it historically has not rewarded providers who work as a team to coordinate care for patients.

Health care spending is growing unsustainably. Tennessee won initial funding for innovation planning. The purpose of funding is for states to design and implement health care innovation plans.

Innovation plans must:



- Be governor-led and multi-payer
- Improve health outcomes and reduce costs
- Demonstrate broad stakeholder support
- Tennessee will compete with ~20 states for a second wave of funding to implement its plan

Tennessee's aim with this project is to create a sustainable patient-centered health system.

Objective:

Accountability for the Triple Aim

- Improving the health of the population
- Enhancing the patient experience of care
- Reducing or controlling the cost of care

Episodes of Care

Midway down the page

Episodes of Care:

For information on each Episode of Care please go to the State of Tennessee website at: <http://www.tn.gov/hcfa/topic/episodes-of-care>. There will be 74 Episodes of Care introduced in waves over a 5 year period. This site will give you the Episodes of Care in each wave.

How Episodes work for patients and providers:

- Patients seek care and select providers as they do today.
- Providers deliver care as they do today.
- Providers submit claims as they do today.

Role of Payers:



- Reimburse for services as they do today.
- Review claims from the performance period to identify a **Quarterback** for each episode:
- Calculate **average cost per episode** for each Quarterback
- **Compare average costs** to predetermined 'commendable' and 'acceptable' levels

Incentive payment calculations will be based on outcomes **after** performance period ends.



Quarterbacks receive reports to measure and improve patient care:



Reports provide performance information for quarterback episodes:

- Overview of **quality** across Quarterback's episodes
- Overview of **cost effectiveness** (how a Quarterback is doing relative to cost thresholds and relative to other providers)
- Overview of **utilization** and drivers of a Quarterback's average episode cost

Risk Adjustment Methodology

THCII BCBST 2015 and 2016 SIM Thresholds	2015 Thresholds 2016 Thresholds See: Perinatal Thresholds for Episodes of Care
Risk Adjustment Methodology	The following document describes how BCBST adjusts costs for a given episode of care based on calculating expected cost per unique member-episode of care occurrence.  Episode of Care Risk Adjustment Methodology
Risk Factors	 Risk Factors
THCII letter	THCII letter
THCII Video	THCII Video THCII Video II(December, 2015) THCII Video III (February, 2016)
THCII Provider Dispute Resolution Process	THCII Provider Dispute Resolution Value Based Reconsideration Form Value Based Appeal Form

Specific Episode Info

Risk Factors and corresponding weights can be found at http://bluecare.bcbst.com/forms/Provider%20Forms/Risk_Factors_and_Weights-062716.pdf

Example

Oppositional Defiant Disorder	
Factor	Weight
Female	0.545
Male	0.586
Screening and history of mental health and substance abuse codes	0.458
Attention deficit disorder and Attention deficit hyperactivity disorder	0.393
Developmental disorders	0.856
Disorders usually diagnosed in infancy childhood or adolescence	0.499
Mood disorders	0.218

BlueCare™
TennCareSelect

Tennessee Health Link

- Resource links being added to THCI page
- Enrollment Application on BlueAccessSM Provider Main Menu, bottom of page

The screenshot displays the Tennessee Health Link website interface. It features a header with the BlueCare logo and the text 'BlueCare™ TennCareSelect'. Below the header is a dark blue banner with the text 'Tennessee Health Link'. The main content area is divided into several columns of links and text. A red arrow points to a link labeled 'THI Enrollment Application' in the bottom left column. Other visible links include 'BlueCard / FEP', 'CHOICES/ECF Web Portal', 'SCBT High Tech Imaging Program', 'Additional Information', and 'Quality Link Network (QLN)'. The text is organized into sections with bullet points and sub-headers.